



Vizrt Licensing Administrator Guide

Version 3.2



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Antivirus Considerations

Vizrt advises customers to use an AV solution that allows for custom exclusions and granular performance tuning to prevent unnecessary interference with our products. If interference is encountered:

- **Real-Time Scanning:** Keep it enabled, but exclude any performance-sensitive operations involving Vizrt-specific folders, files, and processes. For example:
 - C:\Program Files\[Product Name]
 - C:\ProgramData\[Product Name]
 - Any custom directory where [Product Name] stores data, and any specific process related to [Product Name].
- **Risk Acknowledgment:** Excluding certain folders/processes may improve performance, but also create an attack vector.
- **Scan Scheduling:** Run full system scans during off-peak hours.
- **False Positives:** If behavior-based detection flags a false positive, mark that executable as a trusted application.

Technical Support

For technical support and the latest news of upgrades, documentation, and related products, visit the Vizrt web site at www.vizrt.com.

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2025/10/09

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1 Introduction

The License Portal enables customers to manage licenses, using [WIBU Systems](#). This documentation guides you through the different options and processes.

1.1 Improvements and Bug Fixes

Kindly check the [Vizrt Licensing Release Notes](#) for the latest changes.

This software protection program is implemented in Vizrt software as part of major new releases. Prior versions covered by software protection can continue to run on the node-locked licensing.

1.2 Feedback and Suggestions

We encourage suggestions and feedback about our products and documentation. To give feedback and/or suggestions, please contact your local Vizrt customer support team at www.vizrt.com.

1.3 Support

Support is available at the [Vizrt Support Portal](#).

For more information about all Vizrt products, visit:

- www.vizrt.com
- [Vizrt Documentation Center](#)
- [Vizrt Training Center](#)
- [Vizrt Forum](#)

2 License Options

- [Supported Setups](#)
- [Hardware Dongle](#)
- [Software Container](#)

2.1 Supported Setups

Client Type	Hardware Dongle	Software Container	License Server
On-Premise			
Physical local machines	✓	✓	✓
Virtualized local machines	✓	✓	✓
Physical license servers	✓	✓	
Virtualized license servers	✓	✓	
Cloud			
Client machines		✓	✓
License servers		✓	

2.2 Hardware Dongle

These are recommended for on-premise license servers, as they can be attached to a backup server without further restrictions.

License Dongles can also be used on local machines.

2.3 Software Container

For dongle-less workflows, a Software Container is recommended, usable for License Servers and local usage.

For virtualized environments and cloud environments, a dedicated Software Container called Smartbind_Loose is

required. This container type can be added to individual users as a permission, which allows the user to create this container type and activate licenses on it.



Quick Troubleshooting

Info: Software container protection is performed on the hardware elements on validation. If the hardware is changed, the WIBU container validation may fail, making licenses unavailable.

3 System Requirements

The WIBU V3 license items provide a faster license activation and allows Vizrt software products to allocate the licenses faster. In addition, the features were reduced to reduce complexity.

These are the supported products and browsers.

3.1 CodeMeter Runtime

Running Vizrt Software requires WIBU CodeMeter Runtime 7.51 or later.

3.1.1 Hardware Requirements

These are the Hardware Requirements to run CodeMeter Runtime as a local or server installation:

Windows 32-bit or 64-bit	Computer and Processor
Windows 11 Windows 10 Windows Server 2022 Windows Server 2019 Windows Server 2016	1 GHz or faster CPU x86 with SSE3-instruction code for Windows CPU x86 with SSE4-instruction code for Linux Memory: 1 GB RAM Hard drive: 300 MB available hard drive space

3.2 Supported Products

Vizrt Product	First Version Supporting WIBU V2	First Version Supporting WIBU V3
Viz Engine	3.10.0	5.x
Graphic Hub	3.1.0	3.8.0
Viz Virtual Studio	1.1.1	1.6.1
Media Sequencer	5.4.0	TBA
Viz Trio	4.0.0	4.2.0
Viz Multiplay	See MSE	3.1.
Viz Pilot Edge	See MSE	TBA
Viz Libero	6.11.2	TBA

Vizrt Product	First Version Supporting WIBU V2	First Version Supporting WIBU V3
Viz Arena	5.0.0	TBA
Viz Arc	1.0.0	TBA
Viz Vectar	1.0.0	TBA
Viz Datacenter	1.0.0	2.0.0
Viz Channel Branding		5.0
Viz Story		3.1

3.3 Supported Browsers for the License Portal

- Google Chrome
- Firefox
- Microsoft Edge

4 Vizrt License Portal

This section contains information on the following topics:

- [Vizrt License Portal Landing Page](#)
- [Licenses](#)
- [Containers](#)
- [Free Licenses](#)
- [Admin](#)
- [Customers](#)
- [Account](#)
- [Re-Hosting](#)
- [Online License Activation](#)
- [Offline License Activation](#)

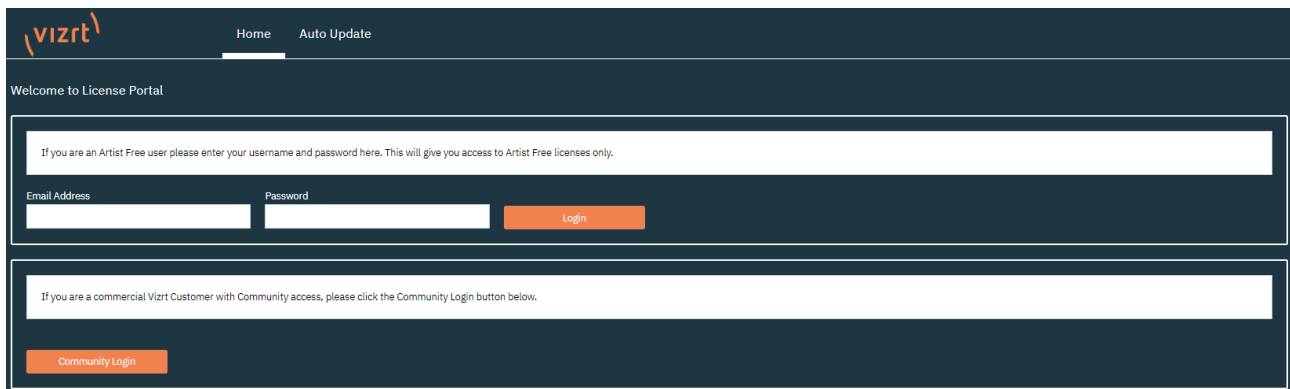
4.1 Vizrt License Portal Landing Page

This page contains the following information:

- [License Portal](#)
- [Logging into the License Portal](#)
 - [Artist Free Login](#)
 - [Vizrt Community Login](#)
- [Auto Update](#)
- [Troubleshooting](#)

4.1.1 License Portal

The License Portal can be reached at <https://license.vizrt.com>.

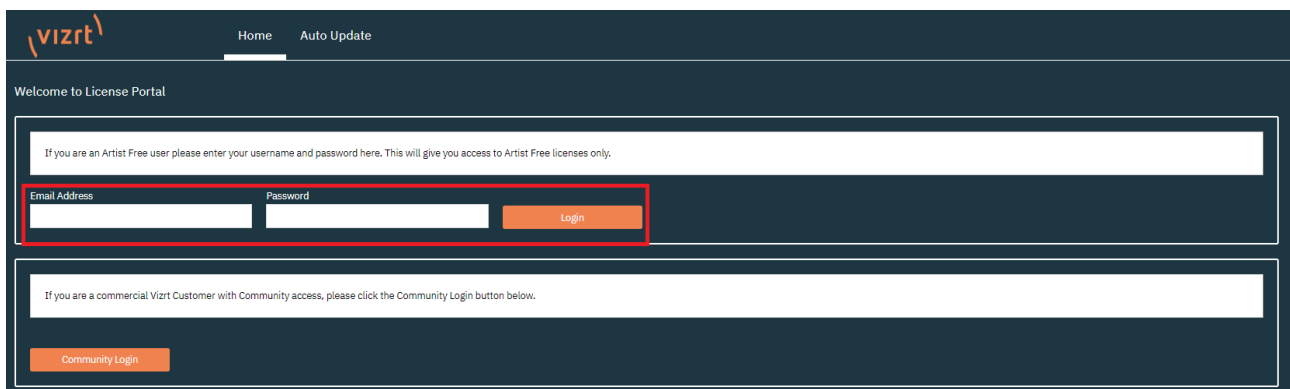


The screenshot shows the Vizrt License Portal landing page. At the top, there is a navigation bar with the Vizrt logo and links for 'Home' and 'Auto Update'. Below the navigation bar, the text 'Welcome to License Portal' is displayed. The main content area is divided into two sections. The first section is for Artist Free users, with a heading 'If you are an Artist Free user please enter your username and password here. This will give you access to Artist Free licenses only.' Below this heading are two input fields labeled 'Email Address' and 'Password', and an orange 'Login' button. The second section is for commercial Vizrt customers, with a heading 'If you are a commercial Vizrt Customer with Community access, please click the Community Login button below.' Below this heading is an orange 'Community Login' button.

4.1.2 Logging into the License Portal

Artist Free Login

Users of Artist Free can log in using the marked login with the credentials used to sign up for Artist Free:



This screenshot is identical to the one above, showing the Vizrt License Portal landing page. However, the 'Email Address' and 'Password' input fields, along with the 'Login' button, are highlighted with a red rectangular border to indicate the login fields for Artist Free users.

Vizrt Community Login

For Vizrt customers with access to other Vizrt Community Services, the Community Login page should be used.



Tip: If you already have an account for <https://community.vizrt.com>, you can use the same credentials.

Once in the license portal, you can use the **Community Login** button and the SSO of Vizrt to log into the portal.

4.1.3 Auto Update

Vizrt Licensing Portal offers the functionality to update licenses without logging into the portal.

The Auto Update checks the locally installed CodeMeter Runtime for connected Software Containers and WIBU Dongles. Detected Containers and Dongles are displayed below the information text. If multiple are detected, the drop-down menu can be used to select the Container or Dongle that needs to be updated. Pressing **Check License Update** searches for available updates for the Container or Dongle selected.

Info: The Auto Update function checks if there were any changes to the expiration date or the quantity since the last license update. In addition, features that were removed are also detected and removed from the container or dongle.

When an Auto Update is detected a short summary is displayed. This summary shows the licenses that are going to be added, changed and removed.

The screenshot shows the 'Auto Update' tab in the Vizrt Licensing Administrator. Under 'Available Automatic License Updates', there are three sections: 'Licenses to be added', 'Licenses to be changed', and 'Licenses to be removed'. Each section has a table with columns: Ticket, Name, End Date, Activated On, Container, and Status.

Licenses to be added					
Ticket	Name	End Date	Activated On	Container	Status

Licenses to be changed					
Ticket	Name	End Date	Activated On	Container	Status
	Viz Graphic Hub lmi1 - Viz Graphic Hub - (Network) <small>(License Quantity: 5)</small>	2024-04-30	-	130-1540195032	Auto Update

Licenses to be removed					
Ticket	Name	End Date	Activated On	Container	Status

At the bottom, there is an orange button labeled 'Activate Selected Licenses Now'.

Info: In the screenshot above, the Quantity of the Graphic Hub License is going to be 5 after the Auto Update is completed, and the expiration date is set to April 30th 2024.

Clicking **Activate Selected Licenses Now** starts the Auto Update process on the Container or Dongle.

After a short time, the auto update is complete. Depending on the amount of changes, the process can take longer.

The screenshot shows the 'Auto Update' tab with the 'Activate Selected Licenses Now' button clicked. A modal dialog box titled 'Online License Transfer' is displayed in the center. The dialog contains the following text:

Starting license transfer.
Creating license request.
Downloading license update.
Importing license update to CmContainer.
Creating receipt.
Uploading receipt.

Below the text is a green checkmark icon and the message 'License transfer completed successfully!'. At the bottom of the dialog is an orange 'OK' button.

The background interface is dimmed, showing the same tables as the previous screenshot.

If a Container or Dongle is not located in the machine the Auto Update is executed, the Offline Activation can be used. To select the Offline Activation for Auto Update click on **File-based license transfer**.

The screenshot shows the 'Auto Update' tab with the 'Automatic License Update' section. It contains a welcome message and instructions:

Welcome to automatic license update.
Here you find license updates for your CmContainer, provided by the vendor of the license.
Select the CmContainer, you want to update and click "Check License Updates". You can transfer these updates during the next step.

Below the text is a dropdown menu labeled 'Select CmContainer' with the value '130-1540195032 (Universal Firm Code CmActLicense 6001709)'. To the right of the dropdown is a blue refresh icon. Below the dropdown is an orange button labeled 'Check License Update'.

At the bottom right of the interface, there is a red button labeled 'File-based license transfer'.

After that, the Offline Activation can be executed as documented in the [Offline Activation](#) section.

4.1.4 Troubleshooting

If you encounter any issues in the license portal, please use the Vizrt Community Portal (<https://community.vizrt.com>) and open a support case stating the issue.

4.2 Licenses

The licenses page provides an overview of licenses of the account the user is assigned to. The licenses are sorted by ticket ID showing all features each ticket has assigned.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
4V63S-2M97P-8BAS2-U373C-LGQ6C (5)							
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		4	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		3	2090-12-31	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Engine - Artist Preview - (Network)		9	2025-01-30	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		1	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		2	2090-12-31	2024-03-05 UTC	130-2925769937	Activated
B4EW6-KH694-N279S-7RY33-U226H (6)							
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - 4K Video Enablement - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist Preview - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Bone&Skin Live Motion Capture - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Chroma FX - (Network)		1	2025-03-01	2024-03-04 UTC	130-3874608740	Activated

Showing 1 to 10 of 151 entries (filtered from 163 total entries)

Previous 1 2 3 4 5 ... 16 Next

Activate Licenses Re-Host Licenses

Column Name	Description
Ticket	This column displays the license Ticket ID. One Ticket can hold multiple license features.
Name	This column describes the name of different license features. The license features enable different features of Vizrt products. License features have two attributes: Expiration Date and Quantity.
Order ID	This column shows the Order ID the license belongs to.
QTY	The Quantity column displays how often a license feature is licensed on the ticket.
End Date	This column displays the expiration date of the license features.
Activated On	This column displays the activation date of a license feature.
Container	This column displays the Software Container or Dongle the license feature is applied on.
Status	This column displays the current state of a license feature.

The columns can be filtered alphabetically using the arrow buttons on the column title. Columns can be hidden by clicking the **Column visibility** button on the top left.

It is possible to select how many **entries per page** should be displayed. You can use the **search bar** to search the individual columns.

With the option field on the top right, you can filter license features according to date or specify certain states of licenses.

The screenshot shows a search bar at the top with the text "Search:". Below it, there are two columns of controls. The left column has a "QTY" field with a dropdown arrow and an "End Date" field with a dropdown arrow. The right column has a "min date" field with the value "2000-01-01" and a "max date" field with the value "2009-12-31". Below these fields, there are three checkboxes: "Show Auto Update", "Show Activated", and "Show Available", all of which are checked. At the bottom, there is a table with two columns: "QTY" and "End Date". The first row shows "5" and "2025-01-25".

4.2.1 Maintenance Period

The maintenance period end date represents the last day of the current support agreement with Vizrt.

When a new support agreement is signed with Vizrt, the new end date is synced into the License Portal, and the new button **Update Maintenance Period** is shown.

The screenshot shows the Vizrt licensing interface. At the top, there is a navigation bar with "Customers", "Admin", "Licenses", "Containers", and "Free Licenses". Below the navigation bar, there is a search bar and a "Show" dropdown menu set to "10 entries". The main table has columns: "Ticket / Description", "Name", "Order ID", "QTY", "End Date", "Activated On", "Container", and "Status". The table contains two groups of licenses. The first group is for "2F579-CV5QT-6WRJN-UXAYB-2Q778 (7)" and the second group is for "44Y93-MCMGH-T6BH6-PX6K9-GFH27 (36)". Each group has a "Quick Rehost" button. At the bottom of the table, there is a "Showing 1 to 10 of 308 entries" message and a pagination bar with "Previous", "1", "2", "3", "4", "5", "...", "31", and "Next". Below the table, there are four buttons: "Activate Licenses", "Re-Host Licenses", "Auto Update", and "Update Maintenance Period". The "Update Maintenance Period" button is highlighted with a red box.

Clicking the button affects all tickets/licenses that are activated. Available tickets/licenses are not affected, since the date is updated on each activation.

Update Maintenance Period

After clicking the **Update Maintenance Period** button, the next page shows three different sections. The date on the first section represents the new maintenance period end date, and is going to be applied to the affected tickets/licenses.

Section number two shows the tickets that can be updated, as they are activated on the machine from where this update is being done. On the bottom section (three), we can see the activated tickets that also qualify for the update, but are not activated on the current system. For these tickets the update requires to be done on the machine holding the respective ticket or license.

Auto Update Maintenance - 2026-01-01 **1**

Tickets to be updated **2**

Ticket	Name	Container
44Y9J-MCMGH-T6BH6-PX6K9-GFH27	Viz Arena Im1 - 4K Resolution (Add-on) - (Network), ...	130-1399300091

130-1399300091 **Update Maintenance Period**

Tickets cannot be updated **3**

Ticket	Name	Container
2F579-CV5QT-6WRJN-UXAYB-20778	V3 Media Sequencer Engine - Enables Frame Preview - (Network), ...	130-2814342549
9MKDY-ZZUSA-PMMRB-JWHRQ-GUK88	V3 Viz Channel Branding - Additional Promo Server - (Network), ...	130-2814342549

To start the update, make sure to select the relevant container from the container drop-down menu (the activated tickets are shown per selected container), then click **Update Maintenance Period**.

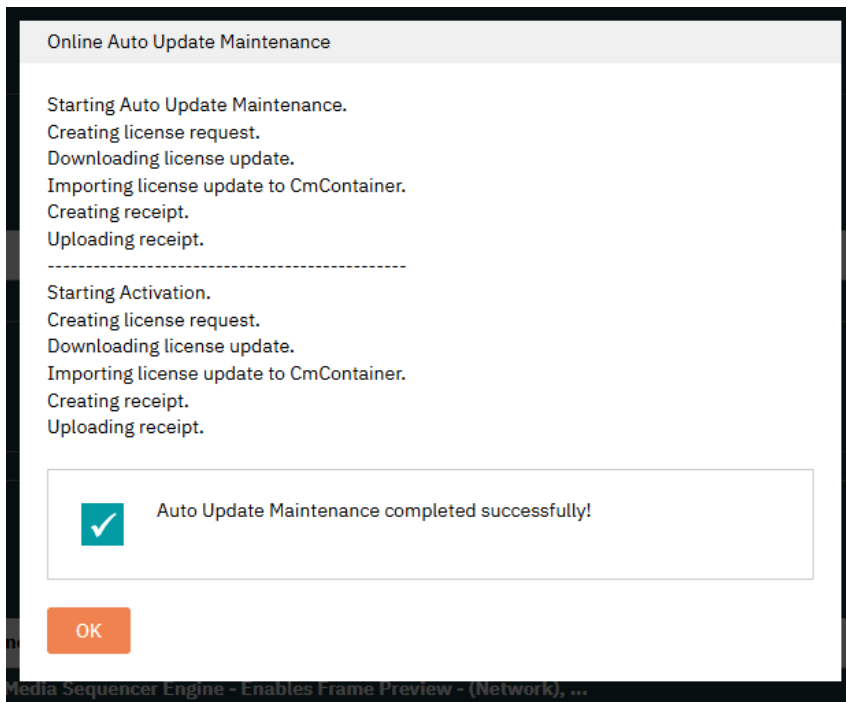
A small window appears showing the current status of the update. During this update your licenses are deactivated once and activated again to apply the update. Once the update is finished, there is a confirmation message:

Online Auto Update Maintenance

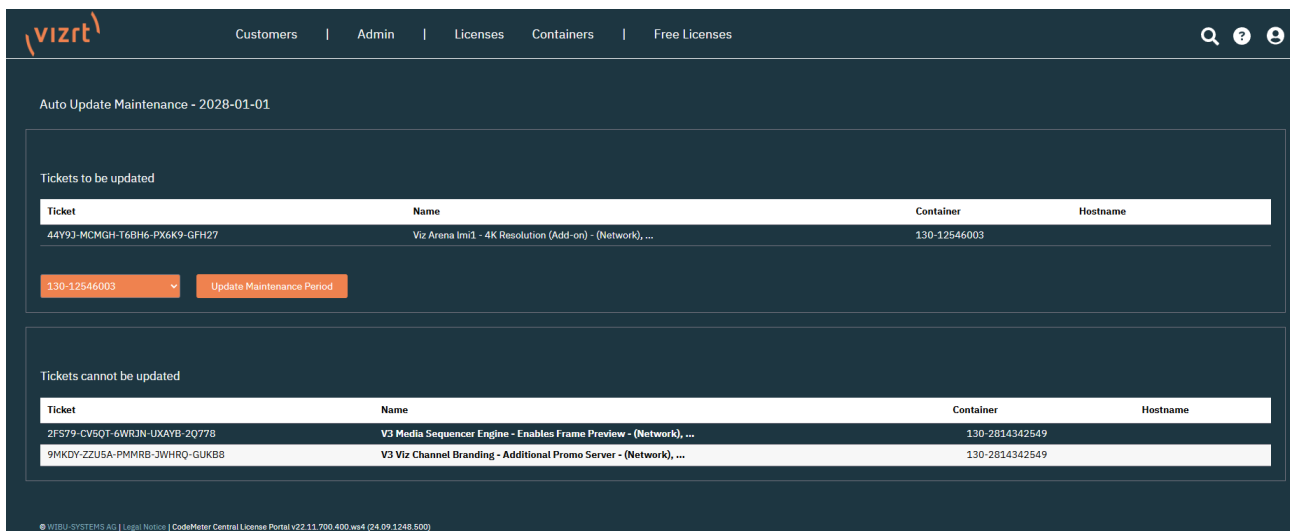
! Please wait! The "Auto Update Maintenance" starts now. **This process may take several minutes to complete.** Please do not remove the CmContainer during this process and do not reload this page!

Starting Auto Update Maintenance.
 Creating license request.
 Downloading license update.
 Importing license update to CmContainer.
 Creating receipt.
 Uploading receipt.

 Starting Activation.
 Creating license request.
 Downloading license update.
 Importing license update to CmContainer.
 Creating receipt.
 Uploading receipt.



Clicking **OK** finishes the update and refreshes the update page.



Once the updates on your system are complete, the **Tickets to be updated** table is empty.

The screenshot shows the Vizrt Licensing Administrator interface. At the top, there is a navigation bar with the Vizrt logo and links to Customers, Admin, Licenses, Containers, and Free Licenses. On the right side of the navigation bar are icons for search, help, and user profile. The main content area is titled "Auto Update Maintenance - 2028-01-01". Below this title, there are two sections. The first section, "Tickets to be updated", contains a table with columns Ticket, Name, Container, and Hostname. Below the table, it states "No tickets found for updating the maintenance". The second section, "Tickets cannot be updated", contains a table with the same columns. This table has two rows of data.

Ticket	Name	Container	Hostname
2FS79-CV5QT-6WRJN-UXAYB-2Q778	V3 Media Sequencer Engine - Enables Frame Preview - (Network), ...	130-2814342549	
9MKDY-ZZU5A-PMMRB-JWHRQ-GUKB8	V3 Viz Channel Branding - Additional Promo Server - (Network), ...	130-2814342549	

To update the remaining tickets, switch to the machine with the respective tickets.

4.3 Containers

The containers page shows the currently used license containers. This means that all license dongles that hold a license ticket of the account the user is assigned to, are displayed.

Type	Serial	Host Name	Licenses
3-5004374 (1)	3-5004374		Expiration Time (Local) Viz Engine lmi1 - 27FGC-7KB3E-8AVSM-79ZK6-DIVVZ2
3-4918973 (1)	3-4918973		Expiration Time (Local) Viz Engine lmi1 - 2A2W7-NYQFN-E75K2-SHVQY-BB36E
130-1273931460 (1)			
130-1997276943 (1)	130-1997276943	lap-dpaz	Viz Libero lmi1 (Network) Sport MLB Baseball (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport Moto GP (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport Motorsports (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport NBA Basketball (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport NCAA Basketball (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport NCAA Football (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W Sport NFL Football (Add-on) - 2AE4T-CCZ9S-4QK3U-68VZ5-FM93W

Column	Description
Type	This column displays the type of container that the license ticket is applied on. There are currently 3 types of Containers: Local Software Container, USB Dongle, Smartbind_Loose Container (used for VMs and Cloud instances).
Serial	This column displays the serial number of the Container or Dongle.
Host Name	This column displays the Host Name of the computer the Software Container is located. This does not work for USB dongles.
Licenses	This column displays the License features and the tickets they originate from.

The columns can be filtered alphabetically using the arrow buttons on the column title. Columns can be hidden by clicking the **Column visibility** button on the top left.

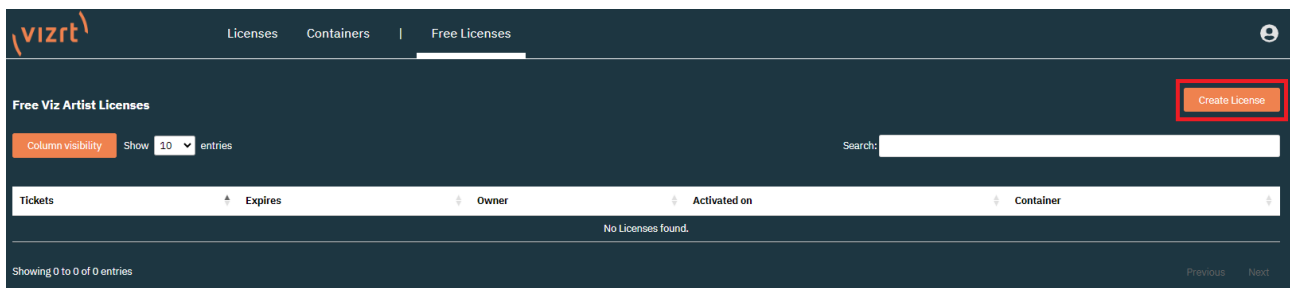
It is possible to display more than ten entries per page. You can use the search bar to search the individual columns.

4.4 Free Licenses

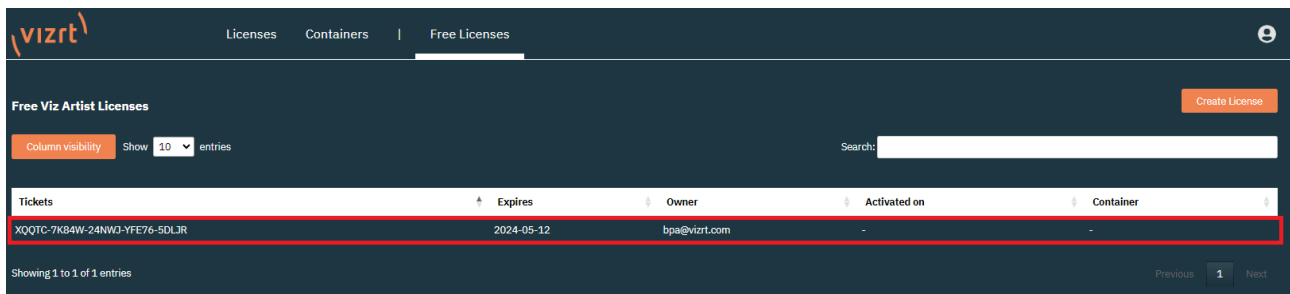
Here you are able to create Free Licenses for private or educational use. Currently this option is available for Free Viz Artist.



To create your own free license, click on **Create License**.



After a few seconds the license ticket is shown.

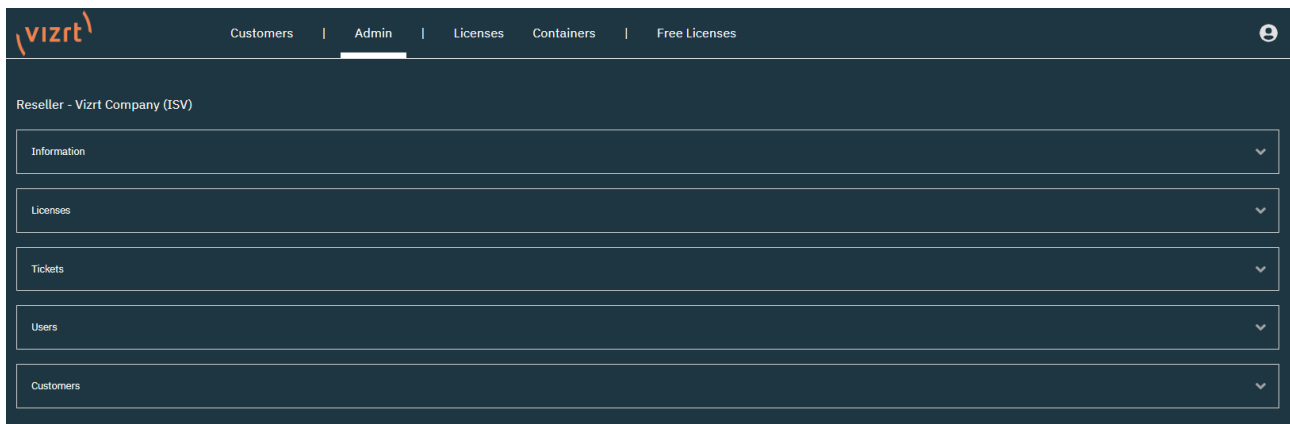


After creating a license, they are visible on the [Licenses](#) and can be activated.

4.5 Admin

The Admin Page allows administrator users of the license portal to manage licenses and tickets of their account and all of its child accounts. The administrator access is tied to a permission which can be granted to individual users upon request.

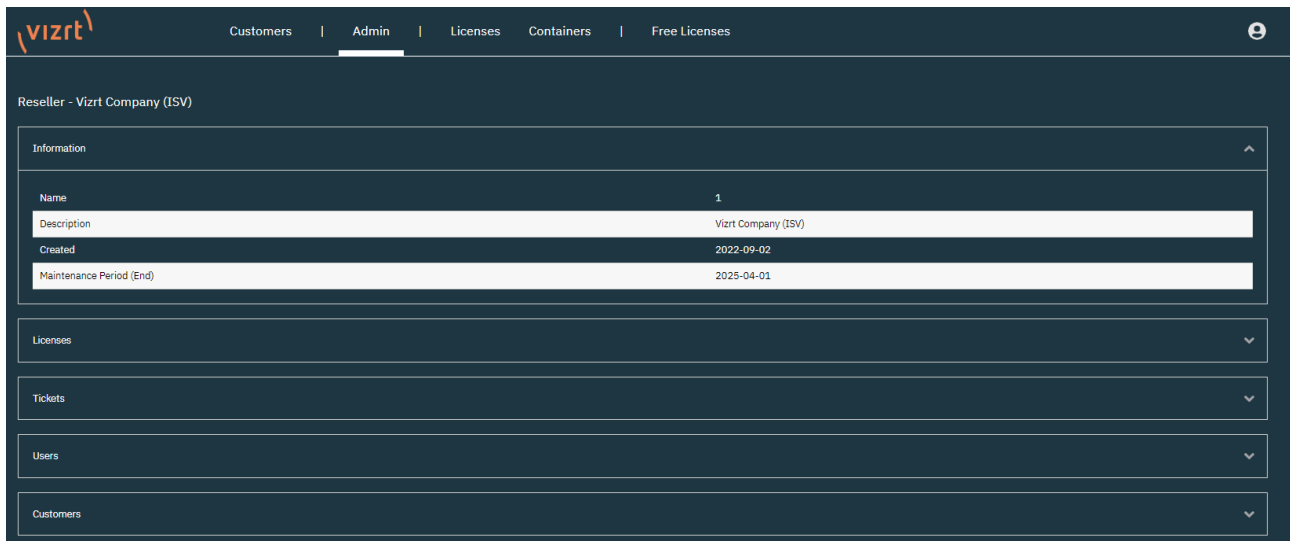
The Account name is displayed, and the information is separated in five different sections.



Section	Description
Information	Provides information about the account the logged in user is assigned to.
Licenses	Displays all licenses of the account.
Tickets	Displays all tickets of the accounts.
Users	Displays the users of the account.
Customers / Organizations	Displays the Child Accounts.

4.5.1 Information

The Information tab displays the name, description, the date it was created and the maintenance period of the account. The name is the account number used by the system, while the description displays the account name.



Reseller - Vizrt Company (ISV)

Information	
Name	1
Description	Vizrt Company (ISV)
Created	2022-09-02
Maintenance Period (End)	2025-04-01

Licenses

Tickets

Users

Customers



Info: The Maintenance Period is written on each license ticket and allows customers to use Vizrt Software Products that were released before that date. The Maintenance Period within the portal is updated according to the Support Contract of an account, this is not directly reflected on licenses that have already been applied. To use the latest Vizrt Software Products, the applied licenses need to be update with the latest maintenance period.

4.5.2 Licenses

The licenses section provides the same information as the [Licenses](#) tab but for Administrator users.

vizrt Customers | Admin | Licenses Containers | Free Licenses

Reseller - Vizrt Company (ISV)

Information

Licenses

Show 10 entries Search:

Name	Ticket	Creator	Order ID	Creation Date	Units	Usage (days)	End Date	QTY	Cancellation Until	Activation Date	CmContainer	Status
Data Center - Data Center Core - (Network)	5AFE4-2ZDA7-A4G9-N5A39-6LRMZ	vizrtAdmin@lp.com		2023-09-20	-	-	2024-09-21	3	2024-09-21	-		active
Data Center - Data Center Core - (Network)	LYXPL-HDJB9-QMYUB-2SCUH-2UUVV	vizrtAdmin@lp.com		2023-04-17	-	-	2024-11-10	1	2024-11-10	-		active
Data Center - Data Center Core - (Network)	22V4H-8F88G-F5RCW-TBYAM-ZF7BM	pmo@vizrt.com		2024-03-11	-	-	2024-03-18	1	2024-03-18	-		active
Data Center - Data Center Core - (Network)	BZGM6-4FJ2S-8DHVZ-HYG5P-G2N2U	pmo@vizrt.com		2024-03-11	-	-	2024-03-18	1	2024-03-18	-		active
PMO - phantasy item - (Network)	2SGY7-WSUKE-JGFTT-CFF7B-HQ9PC	pmo@vizrt.com		2024-02-20	-	-	2025-02-21	1	2025-02-21	-		active
PMO - phantasy item - (Network)	RRBVC-HRJV3-7EG82-6YW2K-L3JDN	vizrtAdmin@lp.com	CMLC-2023041	2023-09-25	-	-	2024-09-26	1	2024-09-26	2023-10-02	130-3819564413	active
V3 3Play by Viz Now - 3Play by Viz Now - (Network)	EKAH9-B9DAR-D7KK8-WF2QA-SZ2J9	vizrtAdmin@lp.com		2023-04-12	-	-	2024-04-19	1	2024-04-19	-		active
V3 3Play by Viz Now - 3Play by Viz Now - (Network)	RHFZA-S764C-M62BL-NY57J-4QBS9	vizrtAdmin@lp.com		2023-03-02	-	-	2099-12-31	1	2099-12-31	-		active
V3 3Play by Viz Now - 3Play by Viz Now - (Network)	XTGR8-H37LF-3F88W-XT3YE-7RM7D	pmo@vizrt.com		2023-03-16	-	-	2024-03-31	1	2024-03-31	-		active
V3 Data Center - Data Centre Core - (Network)	5AFE4-2ZDA7-A4G9-N5A39-6LRMZ	vizrtAdmin@lp.com		2023-09-20	-	-	2024-09-28	5	2024-09-28	-		active

Showing 1 to 10 of 529 entries

Previous 1 2 3 4 5 ... 53 Next

Manage all Licenses

With the **Manage all Licenses** button, Administrators can activate the licenses from the Admin tab. This button takes you to the Activation Page for [Online License Activation](#) and [Offline License Activation](#).

For accounts that also have an account hierarchy, all available tickets from the Parent Account and Child Accounts are available for activation.

4.5.3 Tickets

The Ticket section allows users to see the individual tickets and assign them to specific users. The default value is **Public** which means that every user of the current account can access the ticket.

It is also possible to either assign a ticket to administrator users only, or to an individual user.

Customer - [Name]

Information

Licenses

Tickets

Show 10 entries

Search: [Search Bar]

Ticket	Licenses	Type	Owner
27FGC-7KB3E-SAVSM-79ZK6-DVVZ2	Expiration Time - Viz Engine Im1 - Combination Feature Frameser	Public	Public (Every Member of this group)
29GW2-B7RUU-SUQ9P-UHPEP-U63UB	Permanent - Viz Engine Im1 - Combination Feature Frameser	Public	Public (Every Member of this group)
2AZW7-NVQFN-E7BK2-SHVQV-BB36E	Expiration Time - Viz Engine Im1 - Combination Feature Frameser	Public	Public (Every Member of this group)
2AE4T-CC2S6-4QK3U-6B/Z5-FM99W	Viz Arena Im1 - 4K Resolution (Add-on) - (Network)	Public	Public (Every Member of this group)
2AT6D-TSX9P-2THYA-U6MDQ-3B6RL	Viz Engine Im1 - 4K Video Enablement - (Network)	Public	Public (Every Member of this group)
2EWUR-TT4JA-BT59L-DCQ2W-INVU9J	Expiration Time - Viz Engine Im1 - Preview Core - (Local)	Public	Public (Every Member of this group)
2MWVT-7QBP-2EPBL-FHGT-D-R8C35	Expiration Time - Viz Engine Im1 - Preview Core - (Local)	Public	Public (Every Member of this group)
2WCFK-3265Y-AL5GC-627FR-N7Y26	Viz Engine Im1 - 4K Video Enablement - (Network)	Public	Public (Every Member of this group)
2YRDQ-3C76G-UDQ9K-92L2W-H5G64	Permanent - Viz Engine Im1 - Combination Feature Frameser	Public	Public (Every Member of this group)
2ZN82-YLFMG-KGDBC-W9LLQ-8H8MG	Viz Engine Im1 - 4K Video Enablement - (Network)	Public	Public (Every Member of this group)

Showing 1 to 10 of 174 entries

Previous 1 2 3 4 5 ... 18 Next



Tip: Tickets are only shown in the licenses page of a user if the access permission is set to public or the ticket has been assigned to the individual user.

4.5.4 Users

In this section you can see which users are connected to the account. In addition to the email address, the user logged into the license portal, has its permissions displayed.

Reseller - Vizrt Company (ISV)

Information

Licenses

Tickets

Users

Show 10 entries

Search: bpa

Email Address	Roles	Created	CmCloudContainer
bpa@vizrt.com	admin, Wibu_Admin, Wibu_SmartBindLoose, Wibu_Rehost, Wibu_Artist_Free, Wibu_SF_User	2024-03-13	Get Credential File

Showing 1 to 1 of 1 entries (filtered from 11 total entries)

Previous 1 Next

Customers

Info: The **CmCloudContainer** column and the **Get Credential File** button are not currently used, and are part of upcoming features of the Licensing Portal.

4.5.5 Customers

The customers section displays the child accounts of the current account. Clicking the **Show** button forwards to the Admin Page of the child account and provides the same functionality as described in the [Admin Page](#).

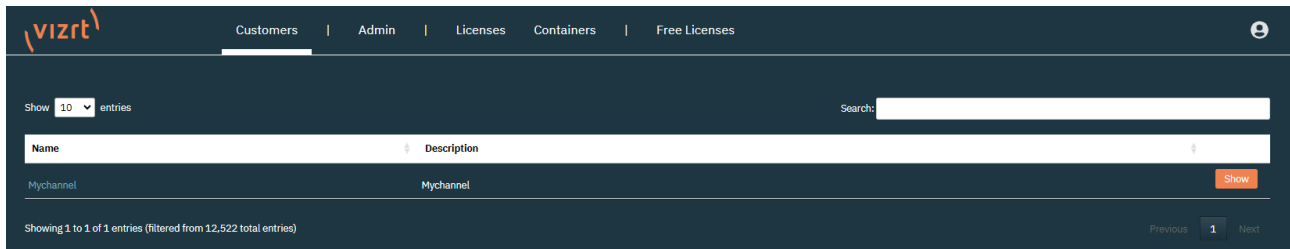
The screenshot displays the Vizrt Licensing Administrator interface. The top navigation bar includes the Vizrt logo and tabs for Customers, Admin, Licenses, Containers, and Free Licenses. The main content area is titled 'Reseller - Vizrt Company (ISV)' and contains several expandable sections: Information, Licenses, Tickets, Users, and Customers. The Customers section is expanded, showing a table of child accounts. The table has columns for Name and Description. A search bar is located above the table, and a 'Show' button is at the bottom right. The table shows one entry with the name 'Mychannel' and description 'Mychannel'.

Name	Description
Mychannel	Mychannel

Showing 1 to 1 of 1 entries (filtered from 12,521 total entries)

4.6 Customers

The customers section displays the child accounts of the current account. Clicking the **Show** button forwards to the Admin Page of the child account and provides the same functionality as described in the [Admin Page](#).



4.7 Account

To access the account information, click on the portrait symbol on the top right of the license portal.

Clicking this button, either forwards to the account information, or provides the option to log out of the license portal.

The account information provides all of the information about the user and account data:

Your Data	Description
Email Address	Email address of the current user.
Name	Account ID of the account the user is assigned to.
Description	Account name of the account the user is assigned to.

Your Data	Description
Registered since	Date of creation of the current user.
Download	Description
CodeMeter Runtime	WIBUs CodeMeter Runtime is required to run any Vizrt Software Product. Also required to run a license server. This installer is also shipped with all Vizrt Software bundles.
Viz Artist	Downloader for Viz Free Artist.
Vizrt Offline Licensing Helper	This tool is required for offline licensing activation. Please only use to create a container in case there is none on the machine. The other steps of the offline activation can be done like described here .
Vizrt Smartbind Loose	Provides a file that needs to be used to create a License Container within a virtual environment that has no connection to the internet.

4.8 Re-Hosting

Info: The Re-hosting feature currently requires more computations. Hence, you might see a delay of a few minutes while performing this action. Please do not refresh the browser window.

With Re-Hosting, you can rehost an already activated license from a Dongle or Software Container back to the license portal. This enables flexibility in license usage and provides the option to move licenses between locations. Re-Hosting licenses follows the same procedure as the license activation process and it allows [online](#) and [offline](#) workflow.

It is required to have an additional permission that can be requested from Vizrt for individual users. If a user has the Re-Host permission enabled, a button is displayed below the licenses table on the [Licenses](#) page:

The screenshot shows the Vizrt Licensing Administrator interface. The top navigation bar includes 'Customers', 'Admin', 'Licenses', 'Containers', and 'Free Licenses'. The 'Licenses' tab is active. Below the navigation bar, there is a search bar and a 'Column visibility' button. The main content area displays a table of licenses. The table has columns: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. There are two groups of licenses, each with a group name and a count in parentheses. The first group is '4V63S-2M97P-8BAS2-U373C-LGQ6C (5)' and the second group is 'B4EW6-KH694-N279S-7RY33-U226H (5)'. Each group contains five rows of license data. At the bottom of the page, there are two buttons: 'Activate Licenses' and 'Re-Host Licenses'. The 'Re-Host Licenses' button is highlighted with a red box.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
4V63S-2M97P-8BAS2-U373C-LGQ6C (5)							
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		4	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		3	2090-12-31	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Engine - Artist Preview - (Network)		9	2025-01-30	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		1	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		2	2090-12-31	2024-03-05	130-2925769937	Activated
B4EW6-KH694-N279S-7RY33-U226H (5)							
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - 4K Video Enablement - (Network)		1	2025-03-01	2024-03-21	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist - (Network)		1	2025-03-01	2024-03-21	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist Preview - (Network)		1	2025-03-01	2024-03-21	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Bone&Skin Live Motion Capture - (Network)		1	2025-03-01	2024-03-21	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Chroma FX - (Network)		1	2025-03-01	2024-03-04	130-3874608740	Activated

Showing 1 to 10 of 151 entries (filtered from 163 total entries)

Previous 1 2 3 4 5 ... 16 Next

Activate Licenses Re-Host Licenses





After clicking the **Re-Host Licenses** button, a list of licenses available for rehost is displayed.

When using the offline version, the portal first redirects the interface to select the Dongle or Software Container the license should be rehosted from.

vizrt Customers | Admin | Licenses Containers | Free Licenses

Re-Hostable Licenses - Select CmContainer


Several CmContainers with re-hostable license were found. Please select the desired CmContainer.

	130-2925769937	Re-Hostable Licenses: V3 Viz Arena (Network) Developer Features - 4V63S-2M97P-8BAS2-U373C-LGQ6C
	130-1540195032	Re-Hostable Licenses: Viz Engine Im1 (Network) Artist - B4EW6-KH694-N279S-7RY33-U226H Combination Feature - B4EW6-KH694-N279S-7RY33-U226H Combination Feature DVI - B4EW6-KH694-N279S-7RY33-U226H Combination Feature MezzIP - B4EW6-KH694-N279S-7RY33-U226H Combination Feature NDI - B4EW6-KH694-N279S-7RY33-U226H Engine Core - B4EW6-KH694-N279S-7RY33-U226H SDI/IP OUT Channel - B4EW6-KH694-N279S-7RY33-U226H SDI/IP Video Input Enablement - B4EW6-KH694-N279S-7RY33-U226H Service Host Core - B4EW6-KH694-N279S-7RY33-U226H Viz Engine Im1 (Local) Combination Feature Frameserver (Network) - B4EW6-KH694-N279S-7RY33-U226H Viz Engine Im1 (Local) Combination Feature Frameserver (Network) - B4EW6-KH694-N279S-7RY33-U226H
	130-3874608740	Re-Hostable Licenses: Viz Engine Im1 (Network) Chroma FX - B4EW6-KH694-N279S-7RY33-U226H
	3-4589751	Re-Hostable Licenses: V3 Media Sequencer Engine (Network) MSE Core - FAB5N-CK5SV-4FXY8-GSC23-XWBA7

In the online version, the portal directs to the view below, where it is possible to select the features that should be rehosted.



Tip: In this view it is possible to switch to the offline workflow by clicking on **File-based license transfer** on the lower right corner. Follow the same instructions as for the [offline license activation](#).



Customers | Admin | Licenses Containers | Free Licenses

9

Re-Hostable Licenses

To re-host licenses from one CmContainer to another CmContainer:

1. Make sure that the CmContainer with **Serial 130-1540195032** is connected to this computer. If this CmContainer is not connected to this computer, connect it now and click "Rescan for CmContainers".
2. Select the licenses you want to re-host.
3. Click "Re-Host Selected Licenses Now".
4. After the successful deactivation of the selected licenses, you can activate them again in another CmContainer.

<input type="checkbox"/> Ticket	Name	Activated On	Container	Status
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Artist - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Combination Feature - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Combination Feature DVI - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Combination Feature Frameserver - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Combination Feature MezzIP - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Combination Feature NDI - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Engine Core - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - SDI/IP OUT Channel - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - SDI/IP Video Input Enablement - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated
<input type="checkbox"/> B4EW6-KH694-NZ795-7RY33-U226H	Viz Engine lmi1 - Service Host Core - (Network) (License Quantity: 1)	2024-03-21 14:25:17	130-1540195032	Activated

Next

File-based license transfer

Show other licenses

Select CmContainer

Licenses

Once selected, the available features to rehost are shown. Select the ones that need to be rehosted and click **Next**.

In the next interface the activation summary is displayed, stating the licenses that are moved from the Dongle or Software Container back to the License Portal.

Customers
Admin
Licenses
Containers
Free Licenses

License Update

Licenses to be added

Ticket	Name	End Date	Activated On	Container	Status
--------	------	----------	--------------	-----------	--------

Licenses to be changed

Ticket	Name	End Date	Activated On	Container	Status
--------	------	----------	--------------	-----------	--------

Licenses to be removed

Ticket	Name	End Date	Activated On	Container	Status
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Combination Feature - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Combination Feature DVI - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Combination Feature Frameserver- (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Combination Feature MezzIP - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Combination Feature NDI - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Engine Core - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - SDI/IP OUT Channel - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - SDI/IP Video Input Enablement - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Service Host Core - (Network) <small>(License Quantity: 1)</small>	2024-02-29	2024-03-21 14:25:17	130-1540195032	Activated

Re-Host Selected Licenses Now



Warning: Re-Hosting always removes the full quantity of a license feature from a Dongle or Software Container.

Click on **Re-Host Selected Licenses Now** to start the process.

Once finished, a short message is displayed and the portal continues to the [license page](#).

Online License Transfer

Starting license transfer.

Downloading license update.

Importing license update to CmContainer.

Creating receipt.

Uploading receipt.



License transfer completed successfully!

OK

4.9 Online License Activation

4.9.1 Activating a License using Online Activation

You can activate a new license ticket on a Dongle, Software Container or a Smartbind_Loose Container.

On the [licenses page](#), below the license information, there are the **Activate Licenses** and **Auto Update** buttons.

The screenshot shows the Vizrt Licenses page. At the top, there are tabs for 'Licenses', 'Containers', and 'Free Licenses'. Below the tabs, there is a search bar and a 'Column visibility' button. The main part of the page is a table with columns: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. The table contains 10 entries, all with a status of 'Activated'. Below the table, there is a pagination bar showing 'Showing 1 to 10 of 9,436 entries (filtered from 10,294 total entries)'. At the bottom, there are two buttons: 'Activate Licenses' and 'Auto Update'.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W (10)							
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - 4K Resolution (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Arena Core - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Developer Features - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Multiple Outputs (Option) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Australian Football (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Badminton (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Beach Volleyball (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Candian Football (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Cricket (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Custom (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated

1. To start the license activation click the **Activate Licenses** button.
2. Next, you can select the destination of the license. These are the options available:

The image shows three options for license activation:

- CmDongle**: I want my licenses in a dongle to be able to use them offline on different computers.
- CmActLicense**: I want my licenses offline on one computer.
- CmActLicense**: I want my licenses offline on one computer.

Container Type	Description
CmDongle	Activates the license on a USB Dongle.
CmActLicense local	Activates the license on a local Software Container.
CmActLicense Smartbind Loose	Activates the license on a Software Container in a Cloud or VM environment.

Info: The Smartbind Loose Container type is bound to a specific permission which needs to be enabled per user and is not enabled by default. This Container type is used to create a Software Container in a Cloud or VM Environment.

3. After selecting a container, the next page displays all licenses currently available for activation. The table displays all licenses available for activation, including expiration date and quantity.

The screenshot shows the 'Available Licenses' page in the Vizrt Licensing Administrator. The page has a dark blue header with the Vizrt logo and navigation tabs for 'Licenses', 'Containers', and 'Free Licenses'. Below the header, there's a section titled 'Available Licenses' with a 'Column visibility' button, a 'Show 10 entries' dropdown, and a search bar. A table lists 10 licenses, each with a checkbox in the first column. The table columns are: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. The licenses are for various sports like Australian Football, Badminton, Beach Volleyball, Canadian Football, Cricket, Custom, FIBA Basketball, Field Hockey, Horseracing, and IHF Handball. At the bottom, there's a 'Showing 1 to 10 of 8,825 entries' message, a 'Previous' button, a page number '1', and a 'Next' button. There's also a 'Select CmContainer' dropdown and a 'Get CmContainer automatically' button.

<input type="checkbox"/>	Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
<input checked="" type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Australian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Badminton (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Beach Volleyball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Canadian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Cricket (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Custom (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport FIBA Basketball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Field Hockey (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport Horseracing (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/>	2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Im1 - Sport IHF Handball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available

The **Column visibility** allows you to select or deselect the columns in the table. This can be used for better visibility. With the **Search** field you can search for ticket IDs or License features.

Tip: It is recommended to always use the search field, for the ticket ID to not mistakenly activate unwanted license features.

- Using the check-box in the first column, select the features to activate.
- Once the features are selected, you can activate them on a new container (created automatically in the next step), or select an existing container to add the licenses to.
- Click **Next** to continue to the activation Summary page.

Licenses to be added

Ticket	Name	End Date	Activated On	Container	Status
22N82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Engine Limit - Engine Core - (Network) <small>(License Quantity: 1)</small>	2023-04-24	-		Available

Licenses to be changed

Ticket	Name	End Date	Activated On	Container	Status
--------	------	----------	--------------	-----------	--------

Licenses to be removed

Ticket	Name	End Date	Activated On	Container	Status
--------	------	----------	--------------	-----------	--------

[Activate Selected Licenses Now](#)

The summary page shows the licenses that are going to be added, changed or removed. For the activation process, licenses are added.

7. Click **Activate Selected Licenses Now** to activate the licenses.
8. Once the activation steps are complete, a short message is displayed.

Online License Transfer

- Starting license transfer.
- Creating license request.
- Downloading license update.
- Importing license update to CmContainer.
- Creating receipt.
- Uploading receipt.

☒ License transfer completed successfully!

[OK](#)

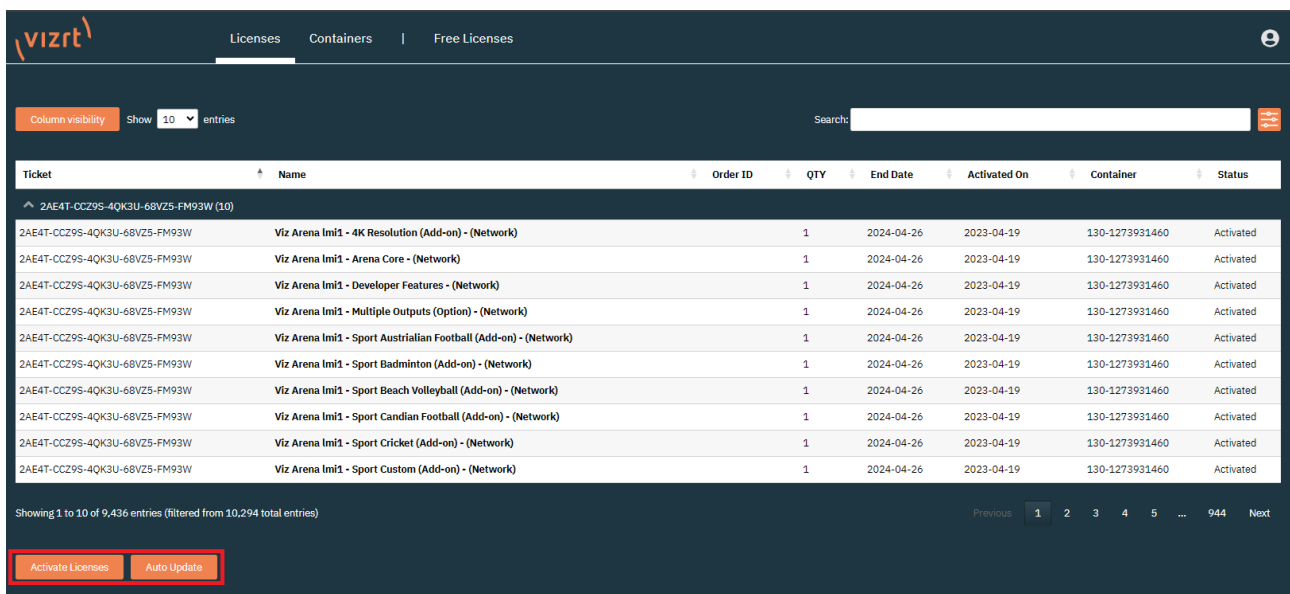
9. Pressing **OK** returns the portal to the [Licenses](#).

4.10 Offline License Activation

4.10.1 Activating a License using Offline Activation

With the offline license activation, you can activate a license in an environment that does not have internet access. However, it is required to use one computer with internet access in parallel to allow a file transfer between the Vizrt License Portal and the offline environment.

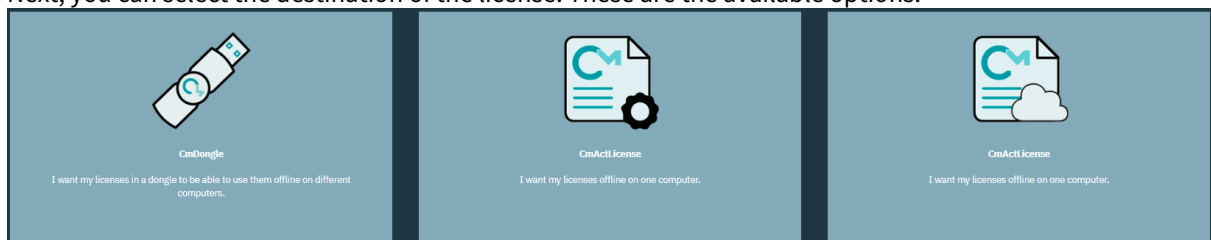
On the [licenses page](#), below the license information, there are the **Activate Licenses** and **Auto Update** buttons.



The screenshot shows the Vizrt Licenses page. At the top, there are tabs for 'Licenses', 'Containers', and 'Free Licenses'. Below the tabs, there is a search bar and a 'Column visibility' button. The main content is a table with columns: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. The table lists 10 licenses, all of which are 'Activated'. Below the table, there is a pagination bar showing 'Showing 1 to 10 of 9,436 entries (Filtered from 10,294 total entries)'. At the bottom, there are two buttons: 'Activate Licenses' and 'Auto Update'.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W (10)							
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - 4K Resolution (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Arena Core - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Developer Features - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Multiple Outputs (Option) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Australian Football (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Badminton (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Beach Volleyball (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Candian Football (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Cricket (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated
2AE4T-CCZ9S-4QK3U-68VZ5-FM93W	Viz Arena lmi1 - Sport Custom (Add-on) - (Network)		1	2024-04-26	2023-04-19	130-1273931460	Activated

1. To start the license activation click the **Activate Licenses** button.
2. Next, you can select the destination of the license. These are the available options:



The image shows three options for license activation:

- CmDongle**: I want my licenses in a dongle to be able to use them offline on different computers.
- CmActLicense**: I want my licenses offline on one computer.
- CmActLicense**: I want my licenses offline on one computer.

3. In this view, instead of selecting and activating the available licenses directly, click **File-based license transfer**.

The screenshot displays the 'Available Licenses' section of the Vizrt Licensing Administrator. At the top, there are navigation tabs for 'Licenses', 'Containers', and 'Free Licenses'. Below the header, a 'Column visibility' button and a 'Show 10 entries' dropdown are visible. A search bar is located on the right. The main area contains a table with columns: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. The table lists ten licenses, all with a quantity of 1 and an end date of 2024-04-24. The licenses are for various sports add-ons for the 'Viz Arena lmi1' container. Below the table, it shows 'Showing 1 to 10 of 8,824 entries' and a pagination bar with 'Previous', '1', '2', '3', '4', '5', '...', '883', and 'Next'. A 'Select CmContainer' dropdown is set to '130-1540195032 (Universal Firm Code CmActLicense 6001709)'. A 'Next' button is on the left, and a 'File-based license transfer' button is on the right. At the bottom left, there are links for 'Show other licenses', 'Select binding', and 'Licenses'.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Australian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Badminton (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Beach Volleyball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Canadian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Cricket (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Custom (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport FIBA Basketball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Fieldhockey (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport Horseracing (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena lmi1 - Sport IHF Handball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available

4. The offline activation follows the same steps as the online activation process, but requires to manually transfer the files between the license portal and the remote computer with the license container. As a first step, it is required to select the features that should be activated.

You can filter the data columns using the **Column Visibility** button and search for tickets or features using the **Search** field.

Below the data table it is possible to either, select a Container that is already known to the organization (which means there is already another license of this account applied), or start the activation from a file from the local CodeMeter Control Center of the remote computer.

vizrt Licenses Containers Free Licenses

Available Licenses

Upload Request Download Update Upload Receipt

Column visibility Show 10 entries Search:

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Australian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Badminton (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Beach Volleyball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Candian Football (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Cricket (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Custom (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport FIBA Basketball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Fieldhockey (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport Horseracing (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Arena Imi1 - Sport IHF Handball (Add-on) - (Network) (License Quantity: 1)		1	2024-04-24	-		Available

Showing 1 to 10 of 8,824 entries

Previous 1 2 3 4 5 ... 883 Next

Select an already used CmContainer

No CmContainer selected

or

Pick a license request file (*.WibuCmRac) of another CmContainer

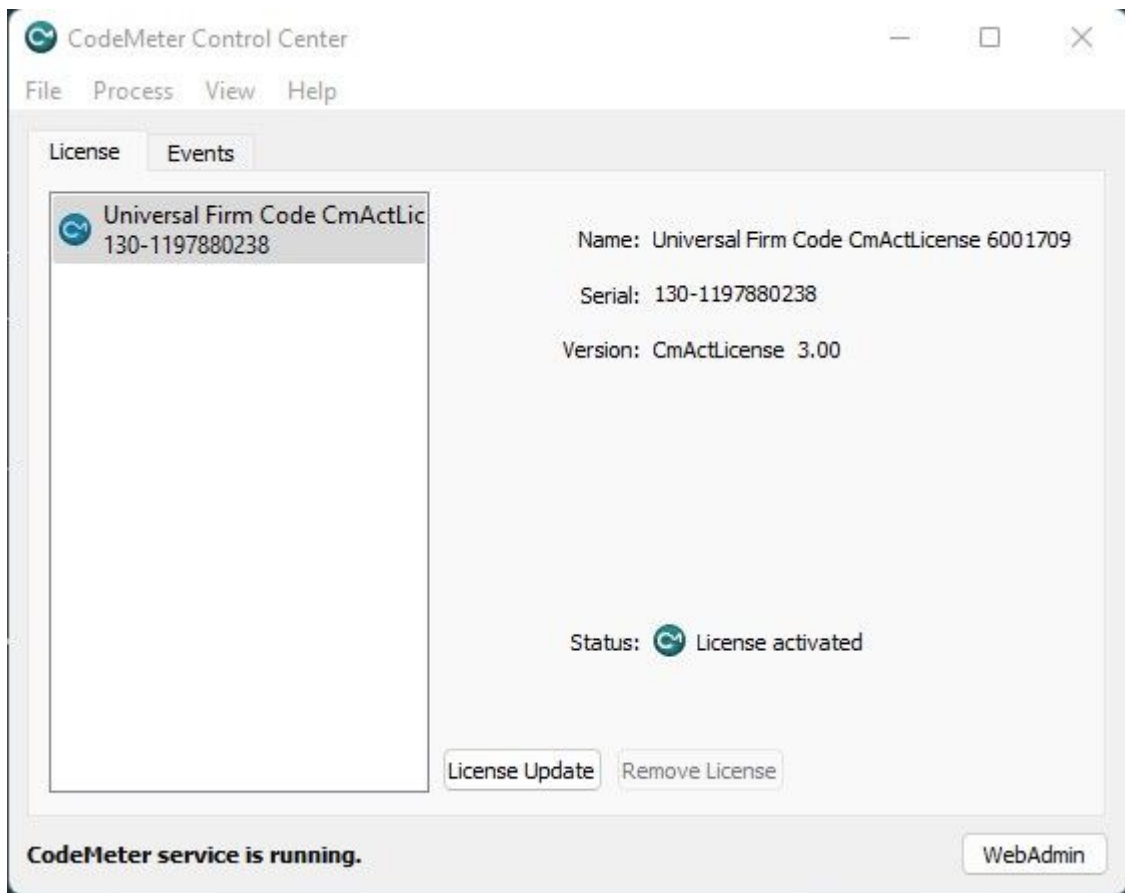
Datei auswählen Keine ausgewählt

Start Activation Now

Direct license transfer

Show other licenses
Select binding
Licenses

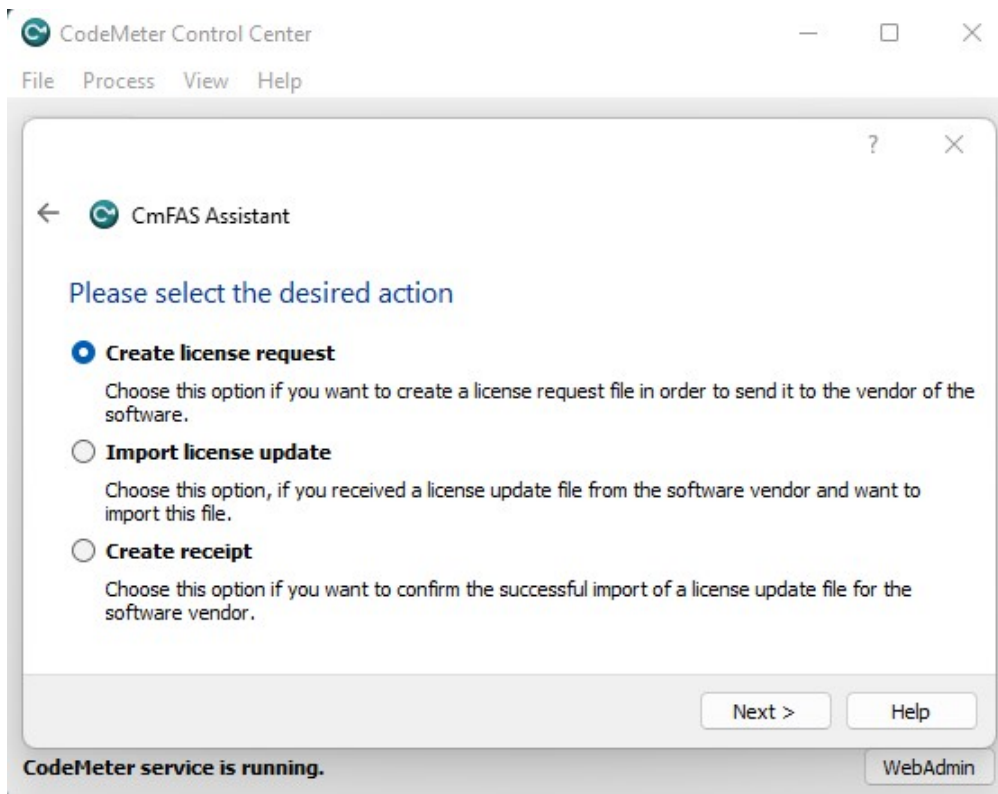
5. In the remote computer open the CodeMeter Control Center. This can be done by opening the Windows Search and searching for **CodeMeter Control Center**.
Select the Dongle or Software Container the license should be activated on and click **License Update**.



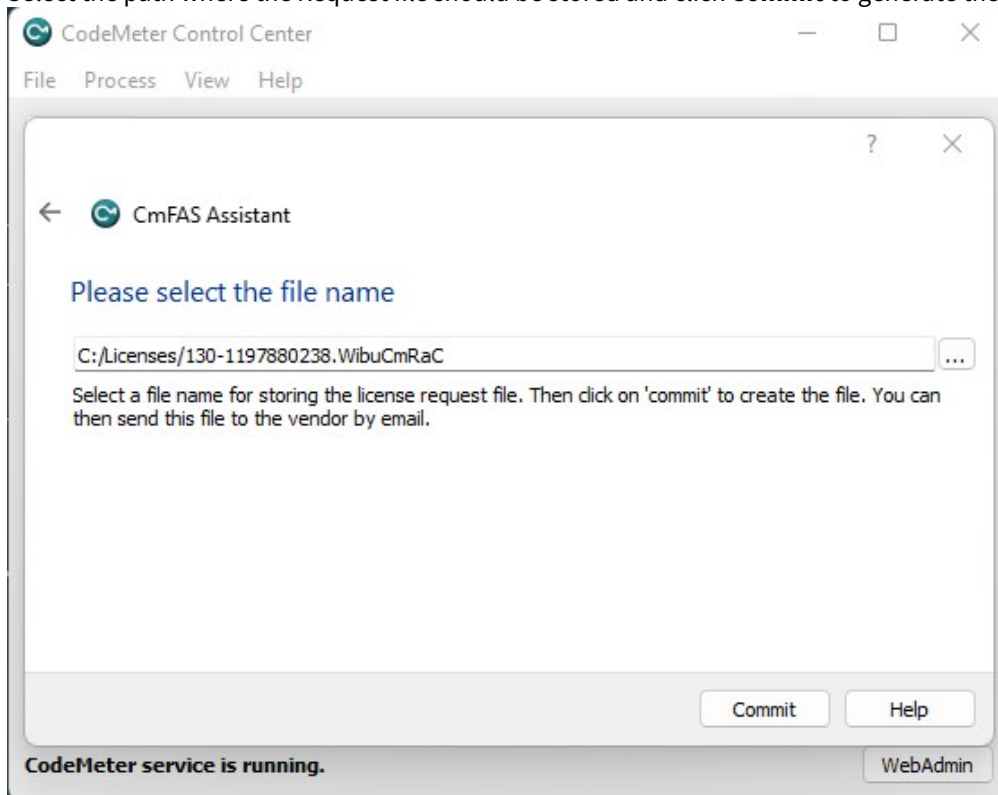
Info: To generate a Software Container on a local machine, use the Offline Licensing Helper Tool that can be downloaded from the [Accounts](#) page of the license portal.

Warning: It is not possible to use the Offline Licensing Helper to create a Software container on a VM or Cloud environment. For that, please use the [Online activation](#) in any case.

6. After the welcome message, select **Create license request** and click next.



7. Select the path where the Request file should be stored and click **Commit** to generate the file.



8. Copy the created file to the computer with the license portal open, and upload it using **Select File**. Click **Start Activation Now**.

If the container is already known to the system, it can be selected above the **Select File** field.

The screenshot shows the 'Available Licenses' page in the Vizrt Licensing Administrator. At the top, there's a navigation bar with 'Licenses', 'Containers', and 'Free Licenses'. Below it, a progress bar indicates the current step is 'Upload Request'. A search bar is present with the text 'artist'. A table lists 10 licenses, each with a checkbox, ticket number, name, order ID, quantity, end date, activation date, container, and status. Below the table, there's a section for selecting an already used container or picking a license request file. The 'Start Activation Now' button is highlighted with a red box.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
<input checked="" type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Engine lmi1 - Artist - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 2ZN82-YLFMG-KGD8C-W9LLQ-8HNMG	Viz Engine lmi1 - Artist Preview - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 34EQQ-XB8HQ-SOTLU-PH4BF-2RM7S	Viz Engine lmi1 - Artist - (Network) (License Quantity: 1)		1	2024-04-30	-		Available
<input type="checkbox"/> 34EQQ-XB8HQ-SOTLU-PH4BF-2RM7S	Viz Engine lmi1 - Artist Preview - (Network) (License Quantity: 1)		1	2024-04-30	-		Available
<input checked="" type="checkbox"/> 3WDH9-9MSLD-2MPVP-YVBGK-MKORQ	Viz Engine lmi1 - Artist - (Network) (License Quantity: 1)		1	2024-04-20	-		Available
<input type="checkbox"/> 3WDH9-9MSLD-2MPVP-YVBGK-MKORQ	Viz Engine lmi1 - Artist Preview - (Network) (License Quantity: 1)		1	2024-04-20	-		Available
<input checked="" type="checkbox"/> 4K357-KN8Y7-4YYDA-N2DUF-FTB5W	Viz Engine lmi1 - Artist - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input type="checkbox"/> 4K357-KN8Y7-4YYDA-N2DUF-FTB5W	Viz Engine lmi1 - Artist Preview - (Network) (License Quantity: 1)		1	2024-04-24	-		Available
<input checked="" type="checkbox"/> 4NQP3-XLGN3-FM4SV-WHLCK-7JRMX	Viz Engine lmi1 - Artist - (Network) (License Quantity: 4)		4	2024-04-30	-		Available
<input type="checkbox"/> 4NQP3-XLGN3-FM4SV-WHLCK-7JRMX	Viz Engine lmi1 - Artist Preview - (Network) (License Quantity: 4)		4	2024-04-30	-		Available

Showing 1 to 10 of 346 entries (filtered from 8,824 total entries)

Select an already used CmContainer
No CmContainer selected

or

Pick a license request file (*.WibuCmRaC) of another CmContainer
Datei auswählen 130-17953368_docureq.WibuCmRaC

Start Activation Now

Direct license transfer

Show other licenses
Select binding
Licenses

9. Once the file is successfully uploaded, the portal continues to the next interface. Click **Download License Update File Now** to download the License Update file. Once the file is downloaded click **Next**.

The screenshot shows the 'Download License Update File' page in the Vizrt Licensing Administrator. At the top, there's a navigation bar with 'Licenses', 'Containers', and 'Free Licenses'. Below it, a progress bar indicates the current step is 'Download Update'. Below the progress bar, there are instructions on how to transfer licenses via file. The 'Download License Update File Now' button is highlighted.

To transfer your licenses via file - Second step "Download Update":

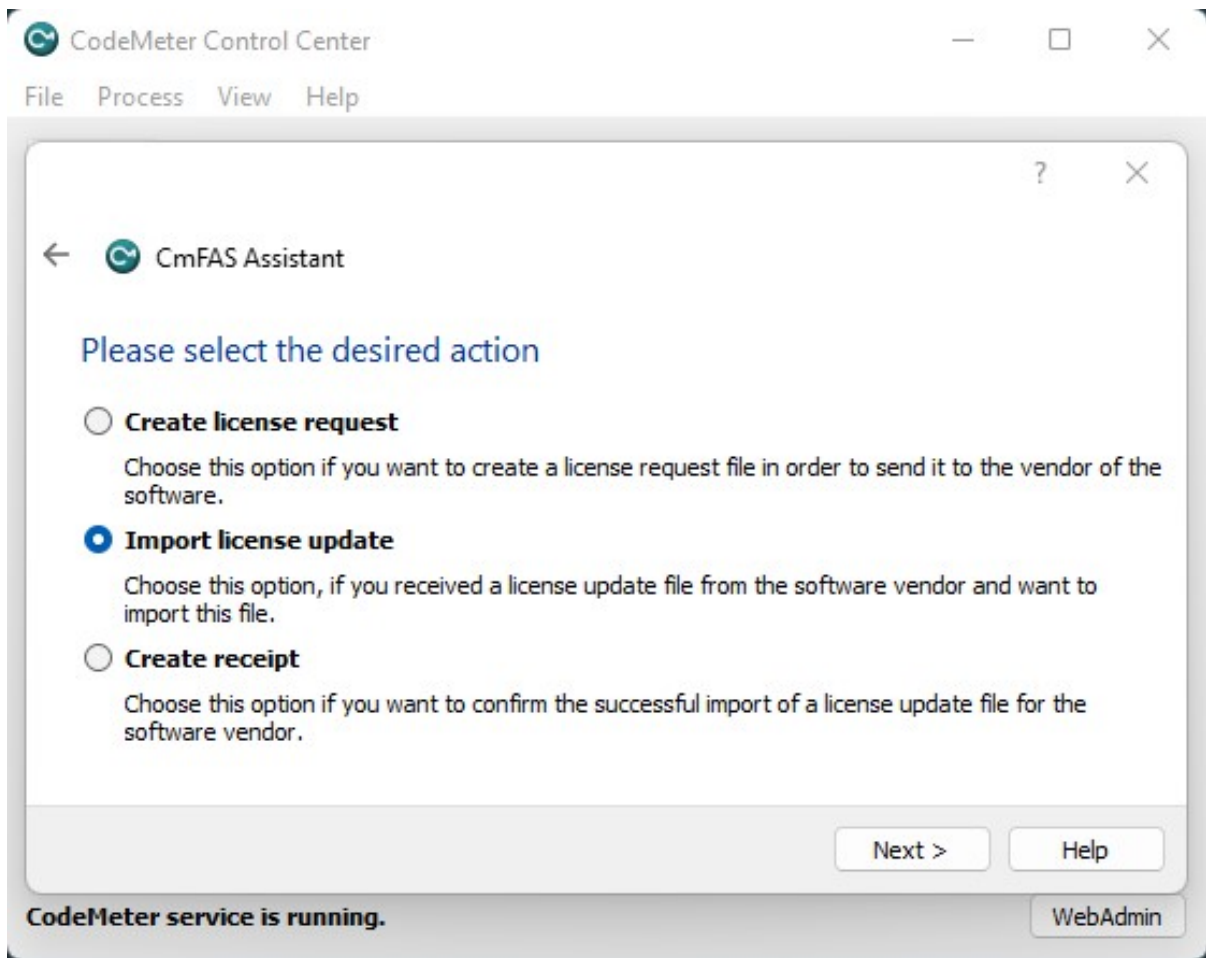
1. Click "Download License Update File Now" and save the file on your computer.
2. Import this license update file to the CmContainer with Serial 130-1540195032. This file can for example be imported with CodeMeter Control Center. [How it works](#)
3. After you have successfully transferred the license update file to the CmContainer, click "Next" to confirm the license transfer.

Download License Update File Now Next

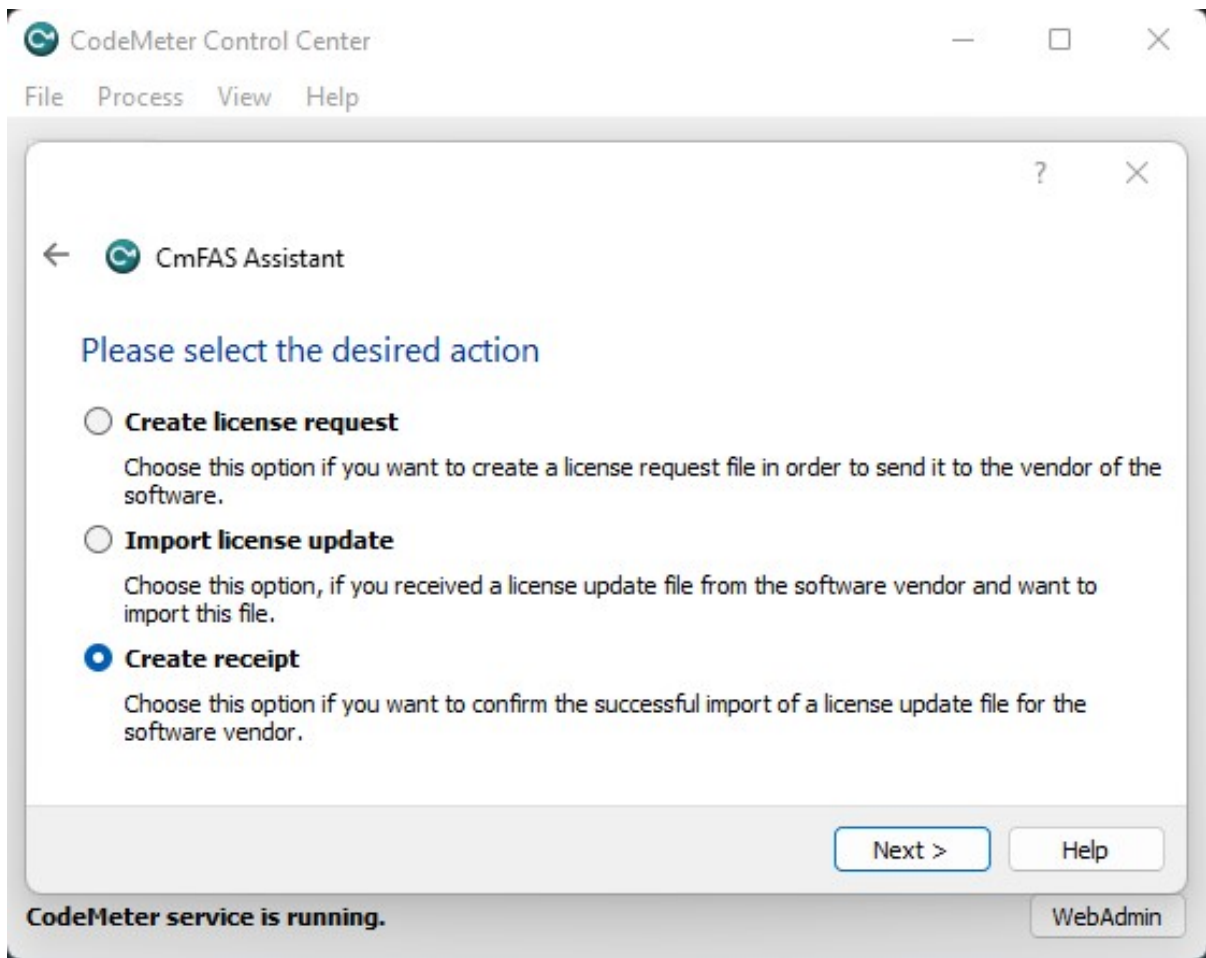
Direct license transfer

Licenses

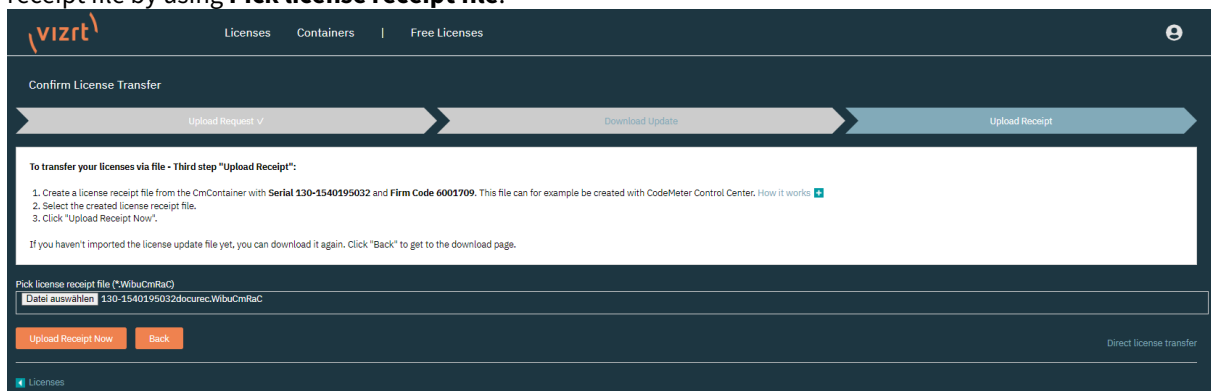
10. Copy the downloaded License Update file to the remote computer and open CodeMeter Control Center. Click **License Update** again and then select **Import license update**. Select the file that has just been downloaded from the license portal and press **Commit**.



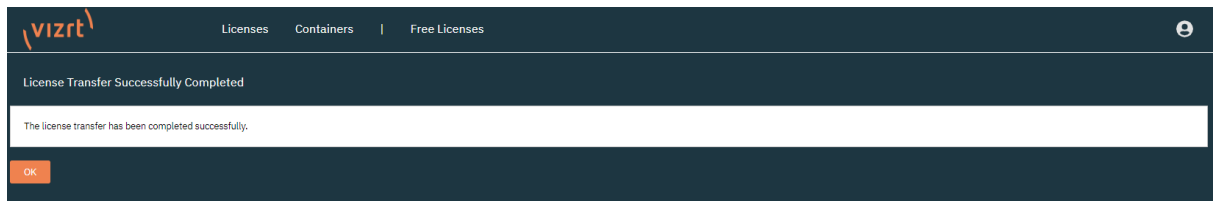
11. After successfully importing the update file, click **License Update** again and select **Create receipt**. Choose the path where the receipt file should be saved and press **Commit**. The receipt file is required to confirm if the license activation was successful.



12. Copy the receipt file from the remote computer to the one with the license portal still open, and upload the receipt file by using **Pick license receipt file**.



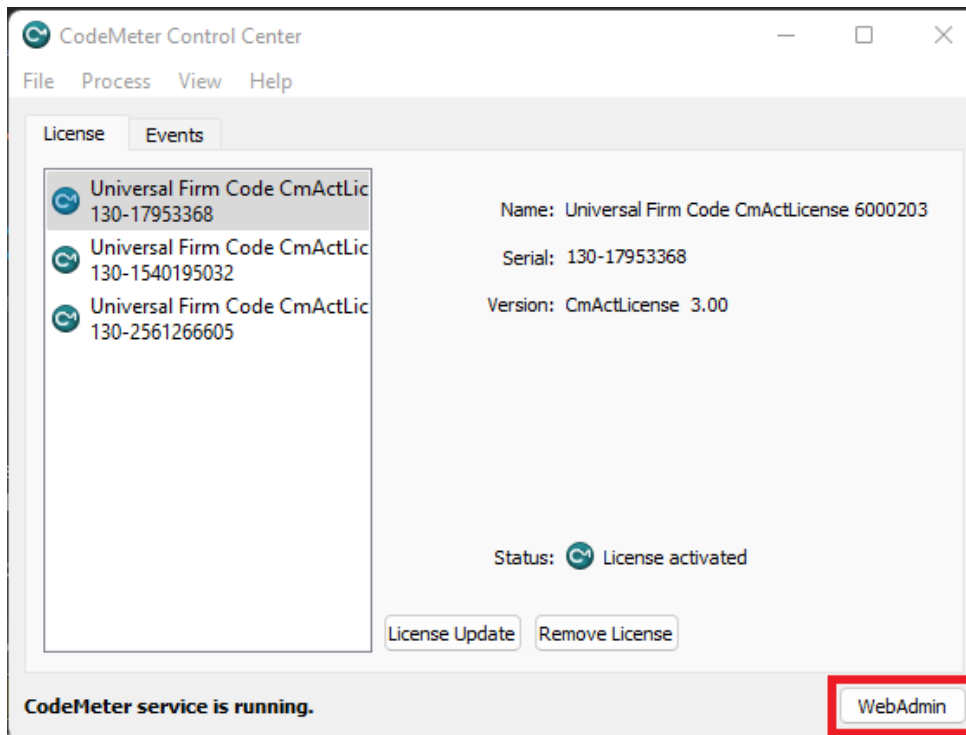
13. Once uploaded, click **Upload Receipt Now**. This finishes the activation of the license. Clicking **OK** redirects the portal to the licenses page.



5 CodeMeter WebAdmin

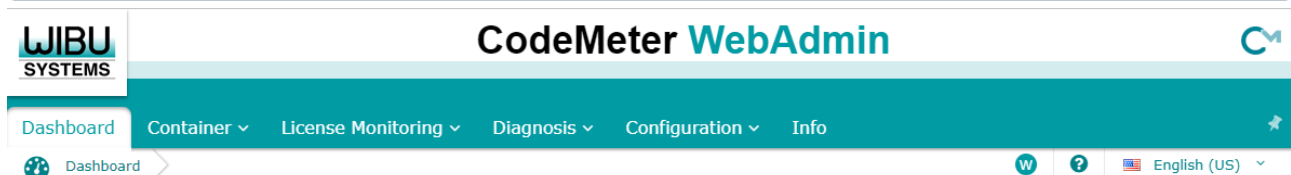
The CodeMeter WebAdmin is the user interface of the WIBU CodeMeter Runtime. It is used to manage local settings, review available licenses, setup a license server and troubleshooting. The WIBU CodeMeter Runtime is shipped with all Vizrt Software products and is also available for download in the [account tab](#) of the license portal.

To access the WebAdmin, open the CodeMeter ControlCenter and click on the **WebAdmin** button in the lower right corner.



Alternatively, the CodeMeter WebAdmin is accessible via URL: <http://localhost:22352/dashboard.html>.

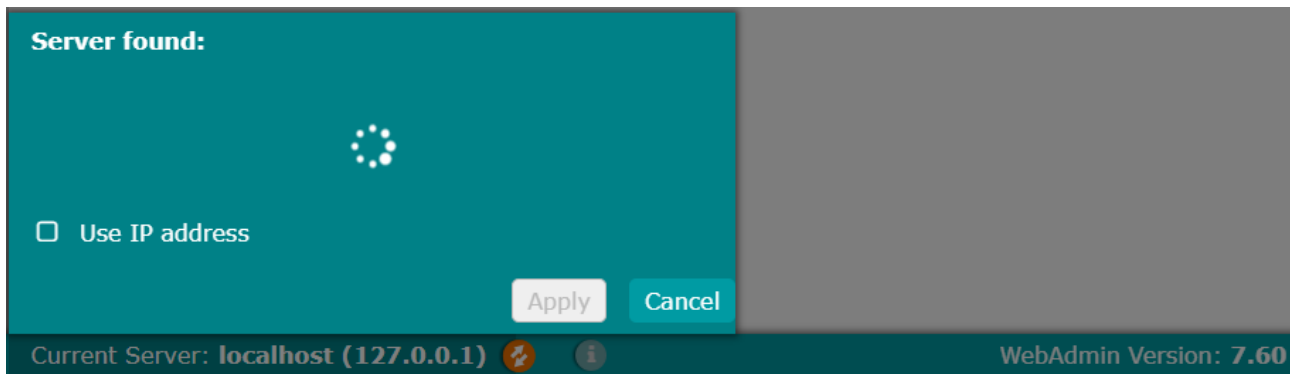
Info: To access the WebAdmin of a remote computer, replace the localhost in the URL <http://localhost:22352/dashboard.html> with the IP address or the hostname of the remote computer. Please note that accessing the CodeMeter WebAdmin remotely needs to be [enabled](#).



In the top menu bar of the CodeMeter WebAdmin, you have access to different information and settings, and the option to select a language. Clicking the question mark, opens WIBUs documentation and information about the exact page that is currently displayed in CodeMeter WebAdmin.

The **W** symbol provides information regarding the connection. If it is Read-Only (**R**) or has permission to perform changes (**W**).

You can change between CodeMeter WebAdmins that are known to the network. To do so, select the **Current Server** option on the bottom bar of the page:



After scanning the network for available servers, the options are displayed, showing the hostname and IP address. By clicking on the server and if the access is enabled, the page is forwarded to the CodeMeter WebAdmin of the server.

5.1 Configuration

The Configuration tab is used to configure settings for clients and network servers.

There are three main sections available: Basic, Server and Advanced. They can be selected by hovering over the Configuration tab.

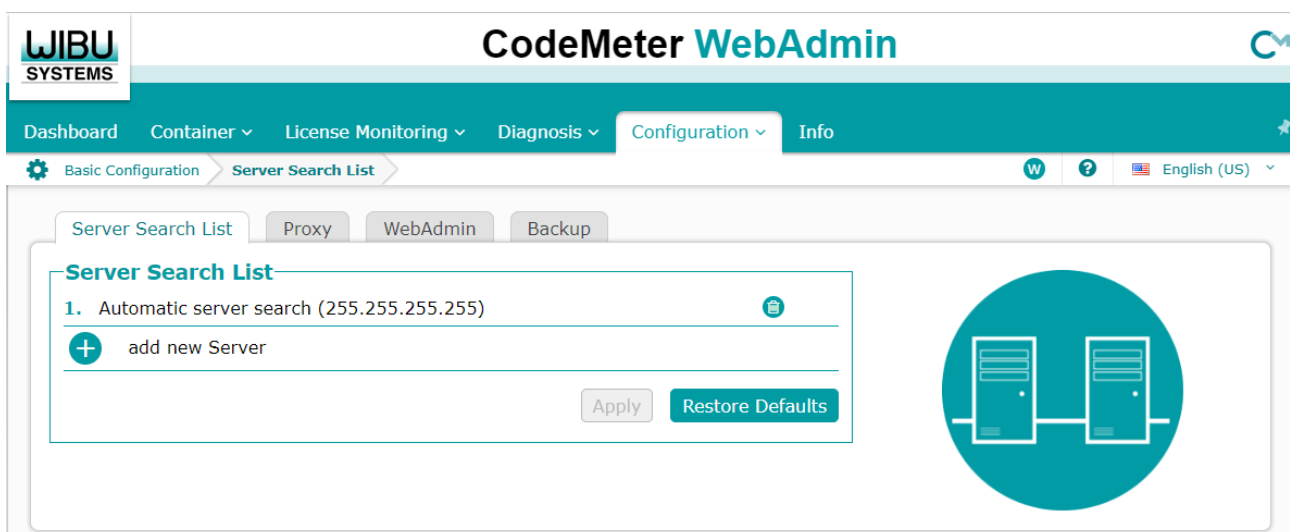
✓ **Tip:** For a more detailed description, click the question mark on top of the page to see the CodeMeter User Help.

- [Basic Configuration](#)
 - [Server Search List](#)
 - [Proxy](#)
 - [WebAdmin](#)
 - [Backup](#)
- [Server](#)
 - [Server Access](#)
 - [License Access Permissions](#)
 - [License Transfer Configuration](#)
- [Advanced](#)
 - [CodeMeter Time Server](#)
 - [Trusted WebSocket Origins](#)
 - [Extra](#)

5.1.1 Basic Configuration

Server Search List

The Server Search List is used to configure a connection to a license server on a client.



To add a new server to the list, click **add new Server** and provide the hostname or IP address of the license server.

When there are multiple servers added, it is possible to change the order. Per default, Vizrt Software products always check for available licenses on the first server in the list, before moving to the other servers.


Proxy


In this section the proxy preference can be selected.



WebAdmin

In the WebAdmin configuration, you can enable the read access to the CodeMeter WebAdmin from an external computer within the network range. In addition, it is possible to select the preferred protocol and authentication.



CodeMeter WebAdmin
 

Dashboard
Container
License Monitoring
Diagnosis
Configuration
Info

Basic Configuration
WebAdmin


W
?
English (US)

Server Search List
Proxy
WebAdmin
Backup

Remote Read Access

- ☒ Allow
- ☐ Deny

Changes require restart of the CmWebAdmin service




Protocol Selection

- ☒ HTTP (sets authentication to none)
- ☐ HTTPS (with automatically created self-signed certificate)
- ☐ HTTPS (with custom certificate)

Required Authentication

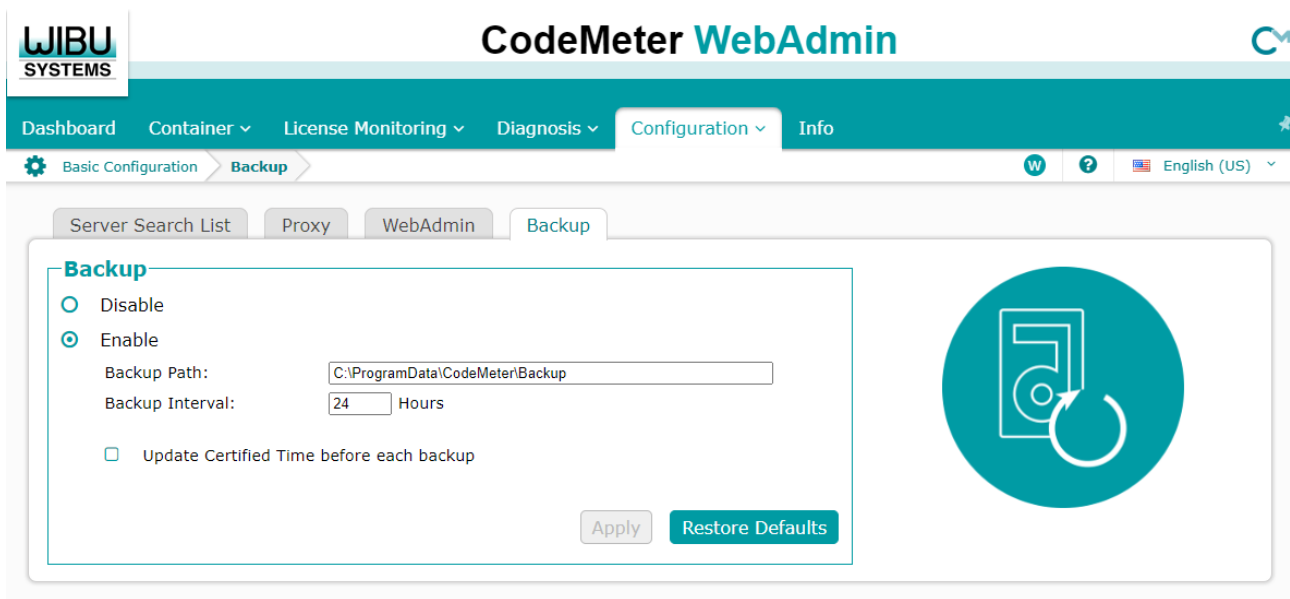
- ☒ None (No remote write access possible!)
- ☐ Write Access (requires HTTPS)
- ☐ Read and Write Access (requires HTTPS)

Apply
Restore Defaults


Tip: It is recommended to allow the **Remote Read Access** on license servers at all times, to ensure clients can connect safely.

Backup

This option allows to define a backup for Dongle and Software Container data.



WIBU SYSTEMS **CodeMeter WebAdmin**

Dashboard Container License Monitoring Diagnosis Configuration Info

Basic Configuration Backup

Server Search List Proxy WebAdmin Backup

Backup

☐ Disable
☒ Enable

Backup Path:

Backup Interval: Hours

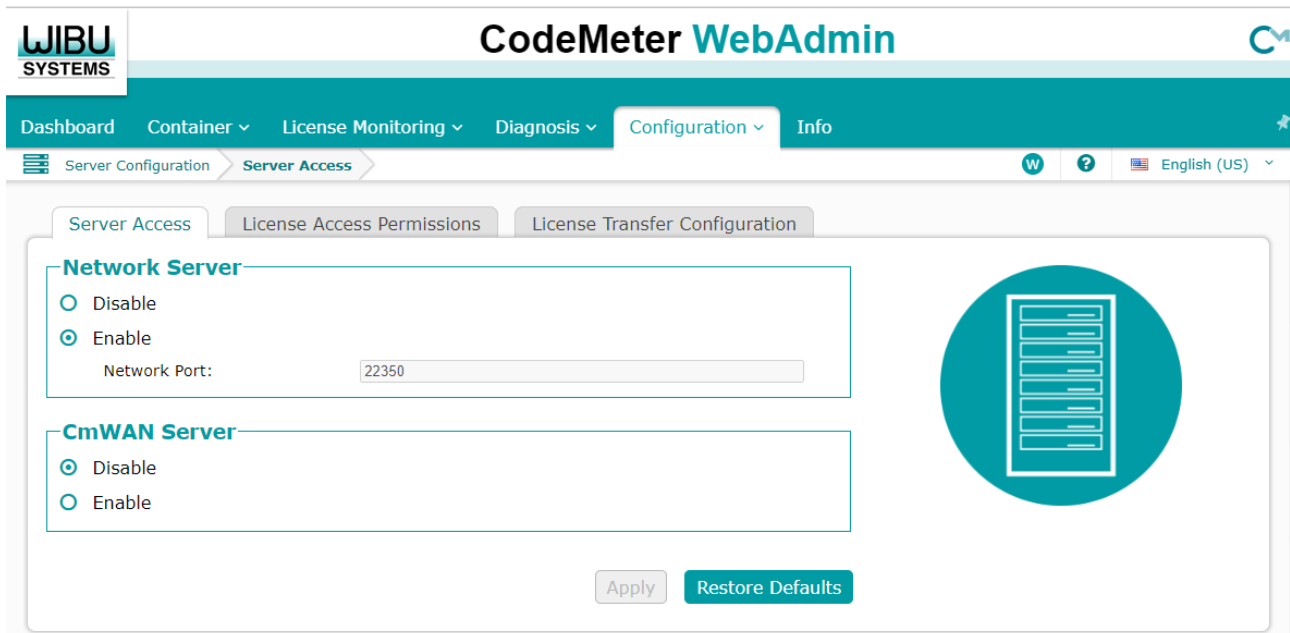
☐ Update Certified Time before each backup

Apply Restore Defaults

5.1.2 Server

Server Access

The Server Access is the main setting required to run a license server. This setting needs to be enabled to allow clients to connect to the license server and access licenses.



WIBU SYSTEMS **CodeMeter WebAdmin**

Dashboard Container License Monitoring Diagnosis Configuration Info

Server Configuration Server Access

Server Access License Access Permissions License Transfer Configuration

Network Server

☐ Disable
☒ Enable

Network Port:

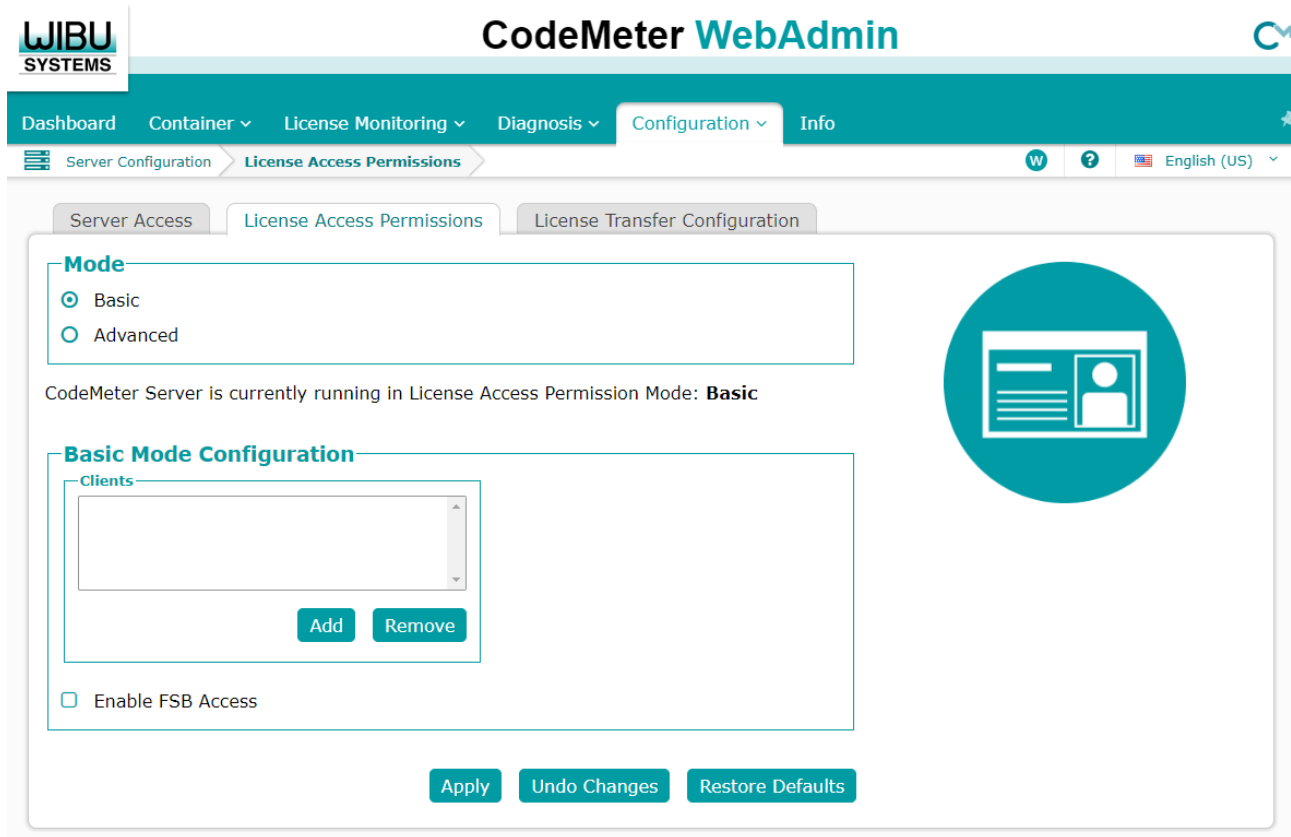
CmWAN Server

☒ Disable
☐ Enable

Apply Restore Defaults

License Access Permissions

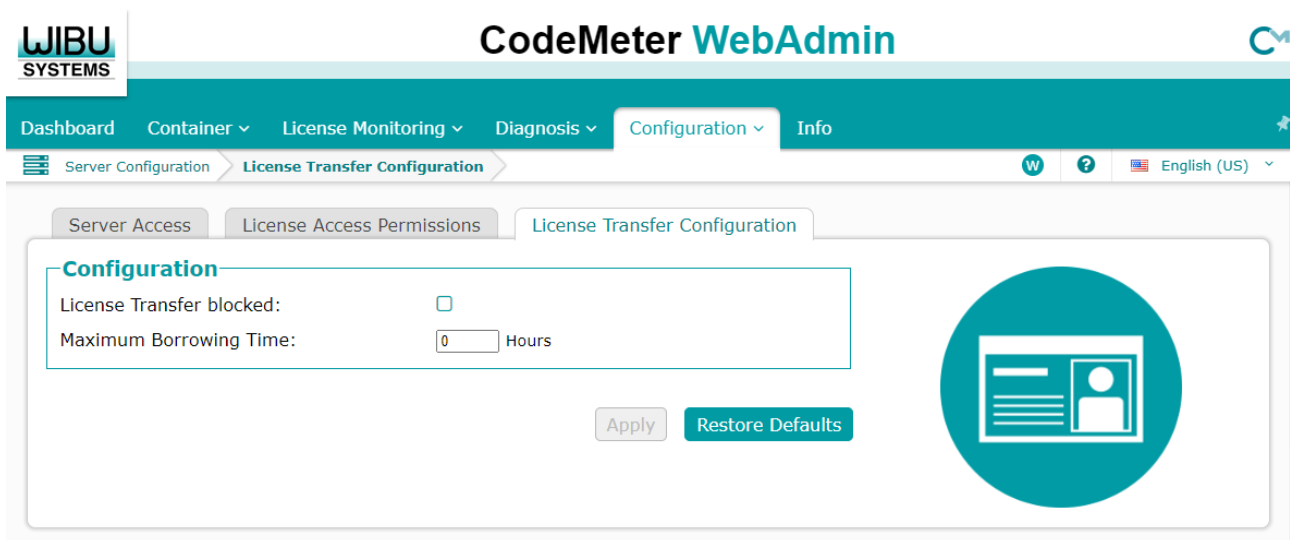
The License Access Permissions allows access to rules for licenses. It is possible to reserve licenses for specified clients using the IP address of the client. Reserved licenses on the server cannot be accessed by other clients.



License Transfer Configuration

In this section the license transfer can be configured.

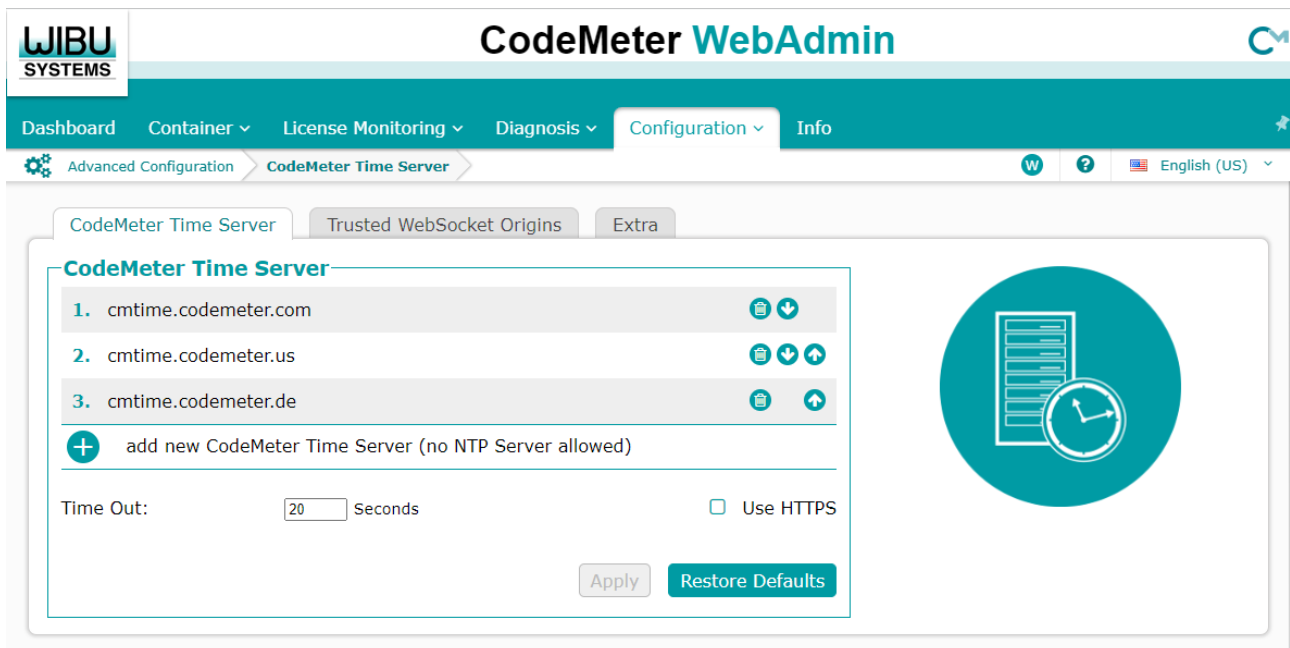
Warning: This is a functionality Vizrt currently does not support.



5.1.3 Advanced

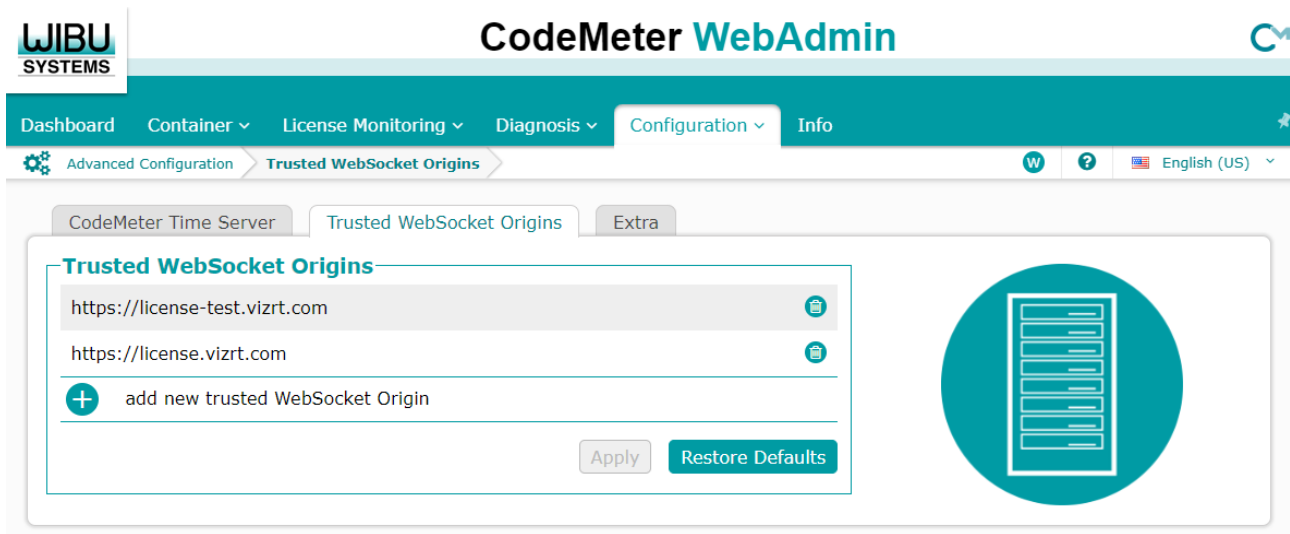
CodeMeter Time Server

Here you can select the CodeMeter Time Server.




Trusted WebSocket Origins


This section is used to add trusted WebSocket Origins if required.



Extra

Extra is for additional configuration like the preferred **API-Communication-Mode** or **Advanced Network** settings.



CodeMeter WebAdmin


Dashboard
Container
License Monitoring
Diagnosis
Configuration
Info

Advanced Configuration
Extra


CodeMeter Time Server
Trusted WebSocket Origins
Extra

API-Communication-Mode

- ☒ IPv4
- ☒ IPv6
- ☒ Shared Memory

Changes require restart of the CodeMeter service

Edit



Network Advanced

Network Port:

Network Timeout: Seconds

UDP Waiting Time: Milliseconds

Changes require restart of the CodeMeter service

Edit

License Transfer Configuration

Storage of additional License Transfer information: Days

Changes require restart of the CodeMeter service


Edit

Additional WebAdmin Configuration

☐ Enable Prepared License Borrowing Configuration

Prepared License Borrowing is supported for Firm Codes smaller than 6,000,000.

Edit

 **Warning:** License Transfer and Prepared License Borrowing is currently not supported by Vizrt.

5.2 Container

The containers tab displays all locally connected dongles or Software Containers. It is possible to have multiple Software Containers or dongles connected to one system.

The screenshot shows the 'CodeMeter WebAdmin' interface with the 'Container' tab selected. The header includes the WIBU SYSTEMS logo and navigation links: Dashboard, Container, License Monitoring, Diagnosis, Configuration, and Info. A sub-header shows 'All Container' with a dropdown arrow. The main content area lists three containers:


Container Name	ID	License Type	Status
Universal Firm Code CmActLicense 6000203	130-17953368	CmActLicense/UFC 3.00	Green
Universal Firm Code CmActLicense 6001709	130-1540195032	CmActLicense/UFC 3.00	Green
Universal Firm Code CmActLicense 6000203	130-2561266605	CmActLicense/UFC 3.00	Green


To access the content of a dongle or Software Container, click on the container to open it.

The screenshot shows the 'CodeMeter WebAdmin' interface with the 'Container' tab selected. The selected container is 'Universal Firm Code CmActLicense 6000203' with ID 130-17953368. The 'Licenses' link is highlighted, showing a table of available licenses:

Product Code	Name	Unit Counter	Valid Until	License Quantity	Feature Map
1300000	Viz Graphic Hub - Viz Graphic Hub	n/a	2024-03-31 23:59:47	1	0x6

The available licenses, including expiration date and license quantity are displayed. Clicking on the **Product Code** in front of the feature name, shows the **Product Item Details**.



CodeMeter WebAdmin
 

Dashboard
Container
License Monitoring
Diagnosis
Configuration
Info

All Container
Universal Firm Code CmActLicense 6000203 (130-17953368)
Firm Code 6000203
Product Code 1300000
?
English (US)

Product Item Details

Product Item 6000203:1300000 of CmContainer "Universal Firm Code CmActLicense 6000203" (130-17953368)

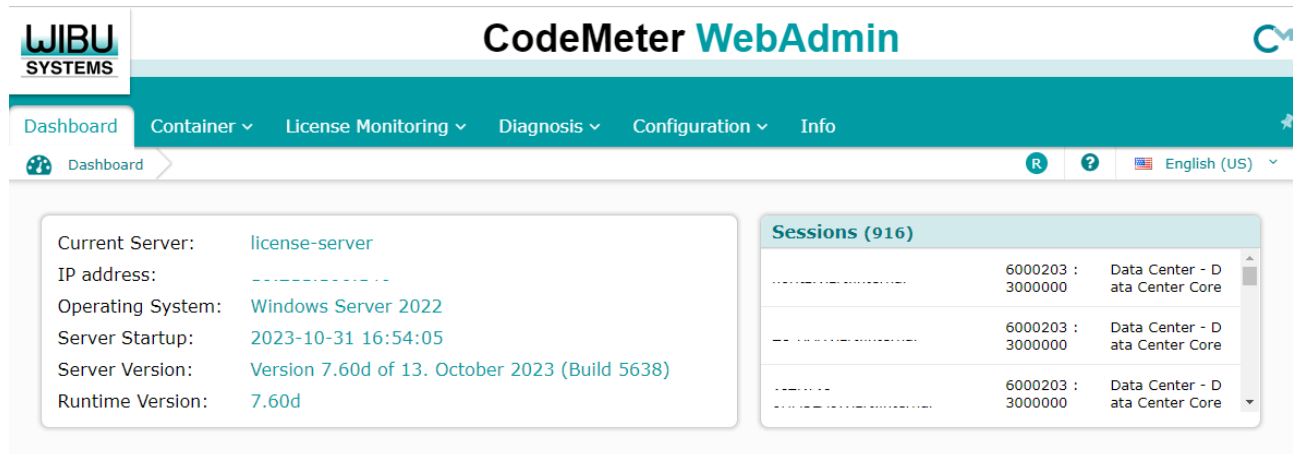
Product Item Options	Size (Bytes)	Dependencies	Value
Text	33		Viz Graphic Hub - Viz Graphic Hub
Feature Map	4	data, serial, counter	0000 0000 0000 0000 0000 0000 0110 (0x6)
Expiration Time	4	data, serial, counter	2024-03-31 23:59:47
License Quantity	4	data, serial, counter	1
Protected Data	22	data, serial, counter	0x6c 0x69 0x63 0x65 0x6e 0x73 0x65 0x61 0x63 0x65 0x73 0x73 0x74 0x79 0x70 0x65 0x3d 0x35 0x31 0x32 0x3b
Maintenance Period	8	data, serial, counter	Start: 2000-01-02 00:59:59 End: 2025-04-02 01:59:59
Extended Protected Data #0	30	data, serial, counter	0x00 0x00 0x00 0x1a 0x00 0x01 0x00 0x04 0x00 0x01 0x00 0x03 0x00 0x04 0x00 0x06 0x00 0x03 0x00 0x01 0x00 0x01 0x00 0x07 0x00 0x04 0x00 0x00 0x02 0x00
Extended Protected Data #136	16	data, serial, counter	0x6c 0x63 0x64 0x63 0x00 0x01 0xce 0xfc 0x14 0x00 0x00 0x00 0x00 0x00 0x01 0x00

The **Product Item Details** display information about the license. The most relevant are **Expiration Time**, **License Quantity** and the current **Maintenance Period** of the license.

Info: The Maintenance Period on the dongle or Software Container can be different to the one that is set in the license portal. If a newer Maintenance Period is available in the License Portal, the local license on Dongles or Software Containers can be updated.

5.3 Dashboard

The Dashboard is the landing page of CodeMeter WebAdmin. It displays a short overview of the current system as well as the sessions that are currently connected.



WIBU SYSTEMS **CodeMeter WebAdmin**

Dashboard Container License Monitoring Diagnosis Configuration Info

Dashboard

Current Server: [license-server](#)
IP address: [-----](#)
Operating System: [Windows Server 2022](#)
Server Startup: [2023-10-31 16:54:05](#)
Server Version: [Version 7.60d of 13. October 2023 \(Build 5638\)](#)
Runtime Version: [7.60d](#)

Sessions (916)

-----	6000203 : 3000000	Data Center - Data Center Core
-----	6000203 : 3000000	Data Center - Data Center Core
-----	6000203 : 3000000	Data Center - Data Center Core

Info: The sessions window is only displayed when clients actively acquire licenses. More information about the sessions can be found in the [License Monitoring](#).

5.4 Diagnosis

The Diagnosis page displays the event log of the WIBU Runtime.

The screenshot shows the CodeMeter WebAdmin interface. The top navigation bar includes links for Dashboard, Container, License Monitoring, **Diagnosis**, Configuration, and Info. The main content area is titled "Events" and displays a list of system events. The events are timestamped and include details about API errors, access over LAN, and handle releases. The bottom status bar indicates the current server is "license-server" and the WebAdmin version is 7.60.

WIBU SYSTEMS **CodeMeter WebAdmin**

Dashboard Container License Monitoring **Diagnosis** Configuration Info

Events

Events

```

AUTHORITY\LOCAL SERVICE) (SID 0x1234 / 0x00) with StationShare Mode
2024-03-21 09:33:13: API Error 200 (ENTRY NOT FOUND) occurred!
2024-03-21 09:33:20: Entry (3-4587862 6000203:0) not found - Event WB0200 (ENTRY NOT FOUND), Request IP-Address .....(NT AUTHORITY\LOCAL
SERVICE) with UserLimit
2024-03-21 09:33:20: API Error 200 (ENTRY NOT FOUND) occurred!
2024-03-21 09:33:25: Access over LAN from ..... to FC:PC=6000203:1200000 with NoUserLimit (Handle 2319)
2024-03-21 09:33:25: Handle 2319 released
2024-03-21 09:33:28: Access over LAN from ..... (SID 0xc03d / 0x00) to FC:PC=6000203:1200000 RD=2024-02-07 with StationShare
Mode (Handle 754)
2024-03-21 09:33:41: Access over LAN from ..... to FC:PC=6000203:1200000 with NoUserLimit (Handle 1958)
2024-03-21 09:33:41: Handle 1958 released
2024-03-21 09:34:07: Access from ..... SubSystem (Handle 2582)
2024-03-21 09:34:08: Handle 2582 released
2024-03-21 09:34:08: Access over LAN from ..... to SubSystem (Handle 665)
2024-03-21 09:34:08: Handle 665 released
2024-03-21 09:34:24: Handle 2628 released
2024-03-21 09:34:24: Handle 2152 released
2024-03-21 09:34:24: Handle 263 released
2024-03-21 09:34:24: Handle 904 released
2024-03-21 09:34:24: Handle 1222 released
2024-03-21 09:34:24: Handle 2523 released
2024-03-21 09:34:24: Handle 608 released
2024-03-21 09:34:24: Handle 2810 released
2024-03-21 09:34:24: Handle 893 released
2024-03-21 09:34:24: Handle 2698 released
2024-03-21 09:34:24: Handle 2006 released
2024-03-21 09:34:24: Handle 1902 released
2024-03-21 09:34:24: Handle 2739 released
2024-03-21 09:34:24: Handle 2891 released
2024-03-21 09:34:24: Handle 1862 released
2024-03-21 09:34:24: Handle 974 released
2024-03-21 09:34:24: Handle 2784 released
2024-03-21 09:34:24: Handle 844 released
2024-03-21 09:34:24: Handle 1040 released
2024-03-21 09:34:24: Handle 374 released
2024-03-21 09:34:24: Handle 466 released
2024-03-21 09:34:24: Handle 1536 released
2024-03-21 09:34:24: Handle 1734 released
2024-03-21 09:34:24: Handle 1572 released
2024-03-21 09:34:24: Handle 2900 released
2024-03-21 09:34:24: Handle 1780 released
2024-03-21 09:34:24: Handle 1914 released
2024-03-21 09:34:24: Handle 1406 released
2024-03-21 09:34:24: Handle 2327 released
2024-03-21 09:34:24: Handle 2579 released
2024-03-21 09:34:24: Handle 271 released
2024-03-21 09:34:24: Handle 2852 released
2024-03-21 09:34:24: Handle 1443 released
2024-03-21 09:34:49: Entry (130-755289660 6000203:3000000 RD=2022-06-15) not found - Event WB0200 (ENTRY NOT FOUND), Request IP-Address
.....\SYSTEM) (SID 0x1234 / 0x00) with StationShare Mode
2024-03-21 09:34:49: API Error 200 (ENTRY NOT FOUND) occurred!
2024-03-21 09:35:13: Entry (3-3695087 6000203:3000000 RD=2024-03-18) not found - Event WB0200 (ENTRY NOT FOUND), Request IP-Address .....(NT
AUTHORITY\LOCAL SERVICE) (SID 0x1234 / 0x00) with StationShare Mode
2024-03-21 09:35:13: API Error 200 (ENTRY NOT FOUND) occurred!
2024-03-21 09:35:22: Entry (3-4587862 6000203:0) not found - Event WB0200 (ENTRY NOT FOUND), Request IP-Address .....(NT AUTHORITY\LOCAL
SERVICE) with UserLimit
2024-03-21 09:35:22: API Error 200 (ENTRY NOT FOUND) occurred!
2024-03-21 09:35:37: Handle 1479 released
2024-03-21 09:35:39: Handle 2139 released
2024-03-21 09:35:39: Access from ..... to SubSystem (Handle 1474)
2024-03-21 09:35:39: Handle 754 released
2024-03-21 09:35:40: Handle 1474 released
2024-03-21 09:35:40: Access over LAN from ..... to SubSystem (Handle 95)
2024-03-21 09:35:41: Handle 95 released
  
```

Current Server: **license-server** (.....) WebAdmin Version: **7.60**

5.4.1 CmDust Log Export

To export the log into a text file, open the Windows Search on the local machine of the CodeMeter WebAdmin and search for the CmDust application. Running this application collects all of the data from CodeMeter Runtime into a text file.



Info: The CmDust application needs to be executed on the machine the Wibu Runtime is installed. This means that it needs to be executed on the license server directly in a license server workflow, or locally on a client when working with local dongles or Software Containers.

5.5 License Monitor

License Monitoring is used to monitor the usage of licenses on a license server. There are two different sections which can be selected by hovering the mouse over License Monitoring: **All Licenses** and **Sessions**.

5.5.1 All Licenses





The screenshot shows the CodeMeter WebAdmin interface. The top navigation bar includes 'Dashboard', 'Container', 'License Monitoring', 'Diagnosis', 'Configuration', and 'Info'. The 'License Monitoring' section is active, showing 'Available Licenses on 'license-server2''. Below this, a table displays license information for 'Vizrt Austria GmbH'.

Product Code	Name	Feature Map	License Quantity	Used	Available
6000203	Vizrt Austria GmbH				
230001	Viz Pilot - Connection Broker	0x6	101	0	101
1300000	Viz Graphic Hub - Viz Graphic Hub	0x6	100	3	97
130100	Viz Graphic Hub - Graphic Hub Image Library extension	0x6	100	1	99
230000	Viz Pilot - Viz Pilot Server	0x6	100	0	100
230100	Viz Pilot - Template Builder	0x6	100	0	100
230200	Viz Pilot - Viz Pilot Server replication	0x6	100	0	100
230300	Viz Pilot - Pilot Edge	0x6	100	0	100
230301	Viz Pilot - NLE	0x6	100	0	100
1200000	Viz Engine - Engine Core	0x6	100	0	100
1200001	Viz Engine - Preview Core	0x6	100	0	100
1200003	Viz Engine - Ingest Core	0x6	100	0	100
1200004	Viz Engine - Service Host Core	0x6	100	0	100
1200100	Viz Engine - Combination Feature	0x6	100	0	100
1200101	Viz Engine - Artist	0x6	100	0	100
1200102	Viz Engine - Artist Preview	0x6	100	0	100

The License Monitoring page shows the total License Quantity and the usage.

Clicking on the **Product Code**, shows the **License Monitoring Details** page where the exact users of the selected feature are displayed.





CodeMeter WebAdmin



Dashboard
Container
License Monitoring
Diagnosis
Configuration
Info

All Licenses
license-server2 (3-3695087) - Entry6000203:1300000 (0x6)
R
?
English (US)

License Monitoring Details


CmContainer	Entry	Available	Total
license-server2 (3-3695087)	6000203:1300000 (0x6)	97	100


ID	Client (User)	Client Process ID	Application Information	Access Mode	First Access	Last Access	Expires	Action
404	ADMINISTRATOR (SYSTEM)	0		Exclusive	2024-02-15 11:58:09	2024-03-21 10:35:49		
851	(WORKGROUP\SYSTEM)	0		Exclusive	2024-03-18 12:17:52	2024-03-21 10:35:42		
1210	ADMINISTRATOR (SYSTEM)	0		Exclusive	2024-02-28 16:47:05	2024-03-21 10:35:10		


Info: The **Action** column allows you to terminate a connection of a client to that specific license item, and must be used with care.




5.5.2 Sessions

The sessions section shows the details about the total clients connected to a license server, and is mostly used for information.



CodeMeter WebAdmin
 

Dashboard
Container
License Monitoring
Diagnosis
Configuration
Info

 Sessions


English (US)

Sessions

Client	CmContainer	Firm Item	Product Item	Access Mode
192.168.1.100	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200300 : Media Sequencer Engine - MSE PilotEdge	Station Share
192.168.1.101	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200000 : Media Sequencer Engine - MSE Core	Station Share
192.168.1.102	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200000 : Media Sequencer Engine - MSE Core	Station Share
192.168.1.103	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200000 : Media Sequencer Engine - MSE Core	Station Share
192.168.1.104	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200000 : Media Sequencer Engine - MSE Core	Station Share
192.168.1.105	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	2200000 : Media Sequencer Engine - MSE Core	Station Share
192.168.1.106	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	1300000 : Viz Graphic Hub - Viz Graphic Hub	Exclusive
192.168.1.107	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	1300000 : Viz Graphic Hub - Viz Graphic Hub	Exclusive
192.168.1.108	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	1300000 : Viz Graphic Hub - Viz Graphic Hub	Exclusive
192.168.1.109	license-server2 (3-3695087)	6000203 : Vizrt Austria GmbH	130100 : Viz Graphic Hub - Graphic Hub Image Library extension	User Limit

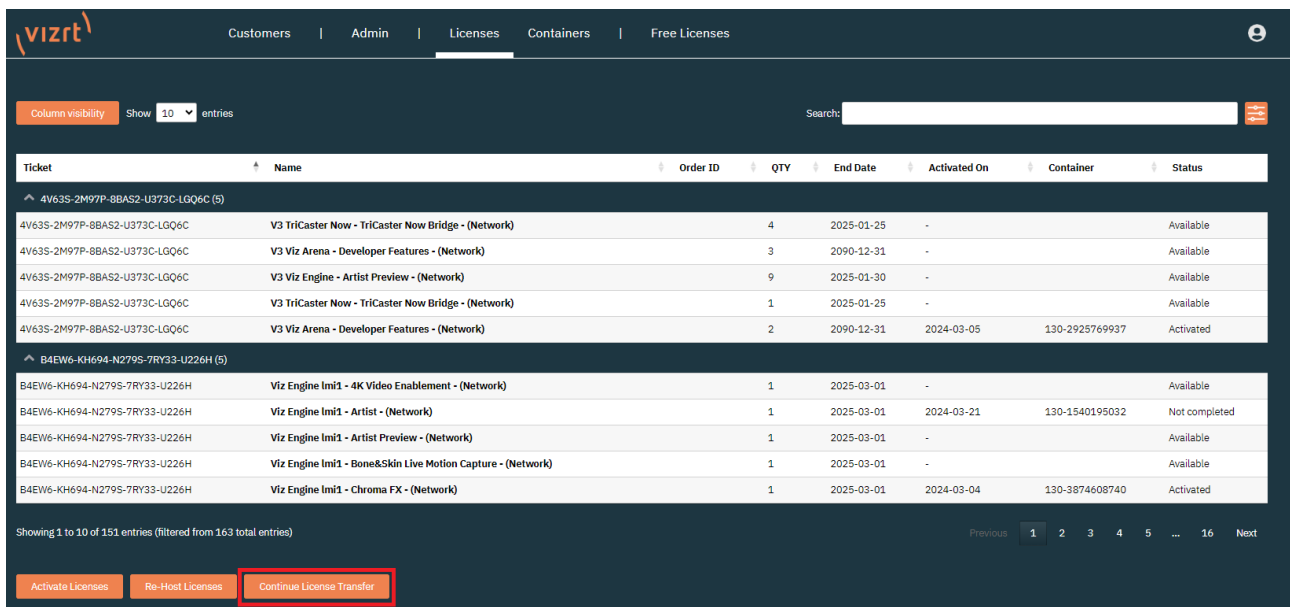
Clicking on one of the connections, shows the **License Monitoring Details** page, described above.

6 Troubleshooting

- [License Activation Issues](#)
- [Refreshing Licenses Page](#)
- [Changing WIBU CodeMeter Runtime](#)
- [Maintenance Period Error when Starting a Vizrt Software](#)

6.1 License Activation Issues

In case the license activation fails due to a network outage, the portal displays a short error message during the activation. The portal then redirects itself to the Licenses Page where a new option is available, **Continue License Transfer**.



The screenshot shows the Vizrt portal interface. At the top, there's a navigation bar with 'Customers', 'Admin', 'Licenses', 'Containers', and 'Free Licenses'. Below this, there's a search bar and a table of licenses. The table has columns: Ticket, Name, Order ID, QTY, End Date, Activated On, Container, and Status. There are two sections of licenses, each with a group icon and a count in parentheses. The first section is for '4V63S-2M97P-8BAS2-U373C-LGQ6C (5)' and the second is for 'B4EW6-KH694-N279S-7RY33-U226H (5)'. At the bottom, there are three buttons: 'Activate Licenses', 'Re-Host Licenses', and 'Continue License Transfer'. The 'Continue License Transfer' button is highlighted with a red box.

Ticket	Name	Order ID	QTY	End Date	Activated On	Container	Status
4V63S-2M97P-8BAS2-U373C-LGQ6C (5)							
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		4	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		3	2090-12-31	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Engine - Artist Preview - (Network)		9	2025-01-30	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 TriCaster Now - TriCaster Now Bridge - (Network)		1	2025-01-25	-		Available
4V63S-2M97P-8BAS2-U373C-LGQ6C	V3 Viz Arena - Developer Features - (Network)		2	2090-12-31	2024-03-05	130-2925769937	Activated
B4EW6-KH694-N279S-7RY33-U226H (5)							
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - 4K Video Enablement - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist - (Network)		1	2025-03-01	2024-03-21	130-1540195032	Not completed
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Artist Preview - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Bone&Skin Live Motion Capture - (Network)		1	2025-03-01	-		Available
B4EW6-KH694-N279S-7RY33-U226H	Viz Engine lmi1 - Chroma FX - (Network)		1	2025-03-01	2024-03-04	130-3874608740	Activated

Showing 1 to 10 of 151 entries (filtered from 163 total entries)

Previous 1 2 3 4 5 ... 16 Next

Activate Licenses Re-Host Licenses **Continue License Transfer**

With this option, the portal can pick up any open license activation and complete it.

6.2 Refreshing Licenses Page

There is a known behavior on the Licenses Page, that it automatically refreshes the browser window every few seconds. This happens when no CodeMeter Runtime software is installed on the computer the License Portal is opened.

To resolve this issue, either install the CodeMeter Runtime, that can be downloaded from the [Account](#) section, or switch to a different page in the portal and then go back to the Licenses Page.

6.3 Changing WIBU CodeMeter Runtime

When changing the CodeMeter Runtime version on a machine with a Software Container installed, the Software Container corrupts itself due to a security mechanism implemented. It is recommended to re-host the licenses back to the portal before performing the upgrade and using a new Software Container once the update is done.

6.4 Maintenance Period Error when Starting a Vizrt Software

7 FAQ

This page contains answers to the following frequently asked questions:

- [Can Licenses be Updated during Operation?](#)
- [Local License on Virtual & Cloud Environments](#)
- [How to Handle a Corrupted WIBU Software Container?](#)
- [Upgrading Sentinel Licenses to WIBU Licenses](#)

7.1 Can Licenses be Updated during Operation?

When the ticket activation process starts, any license verification calls of Vizrt software are temporarily blocked. This means that the current operation runs without interruption against the former license status until the ticket activation process is completed.

7.2 Local License on Virtual & Cloud Environments

When having a SW Container installed on the same machine as the Vizrt Software Products should run, the CodeMeter WebAdmin needs to be configured as [network server](#). The server in the [server search](#) list needs to be set to localhost or 127.0.0.1. The Vizrt software product needs to be configured to check for a license on the network as well.

7.3 How to Handle a Corrupted WIBU Software Container?

Changes in the hardware configuration of a computer (replacement of a motherboard, graphic card, CPU, ...) are the most common reasons for a corrupt software base license container. In this case, the license can no longer be used and the container must be deleted by Vizrt. You must then request a new license from your regional first-level support.

In order to receive a replacement license, please provide us the following documents:

- Official statement that describes the case (hardware is broken or stolen, ...).
- Photos of damaged hardware.
- In case of stolen parts, enclose the notice of loss.
- ID of the corrupt container or the computer name from which the container is located.

7.4 Upgrading Sentinel Licenses to WIBU Licenses

Customers are required to discuss license migration from Sentinel to WIBU with their manager or the CS team, who then reaches out with relevant information to the Licensing team.

There is a set definition of how Sentinel Dongles are translated to WIBU License Tickets. There are no automated upgrades in the portable once WIBU 3.0 is launched.

7.4.1 Upgrade Process Steps:

1. Customer defines the Sentinel dongles to upgrade, and the current use case of the licenses.
2. Vizrt provides temporary WIBU tickets with replacement licenses.
3. Customer tests the WIBU licenses to confirm functionality of the systems with the new licenses.
4. Customer returns permanent Sentinel dongles to Vizrt, or requests temporary licenses for the old dongles and provides prove of application of the temporary licenses on the dongles.
5. Vizrt provides permanent extension of the WIBU license tickets.